

**Newfoundland Aboriginal Women's Network** 

# Continuity of Care -Resource Guide, Justice Programs and Services

Realigning Our Circle: Paving the way to Resiliency

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## Who Is This Resource Guide For?

If you have been charged with a crime, have been incarcerated and are being released into the community or anyone who is involved in the criminal justice system, this booklet is for you. This booklet provides valuable information on resources that you can access to be better prepared for release and make stronger connections to community—based service providers.

#### **Project Title:**

Realigning Our Circle: Paving the way to Resiliency
Published By:

Newfoundland Aboriginal Women's Network (NAWN)

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Funded By: Women and Gender Equality Canada (WAGE)



## **Statistics:**

According to Statistics Canada, in 2018/2019, Indigenous adults accounted for 31% of admissions to provincial/territorial custody and 29% of admissions to federal custody, while representing just 4.5% of the Canadian adult population<sup>1</sup>.

In the provinces and territories, in 2018/2019, Indigenous females accounted for 42% of female custody admissions, while Indigenous males accounted for 28% of male custody admissions<sup>2</sup>.

In federal corrections, Indigenous males accounted for 29% of male admissions to custody, whereas Indigenous females represented 41% of female admissions to custody.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> https://www150.statcan.gc.ca/n1/pub/85-002-x/2020001/article/00016-eng.htm

<sup>&</sup>lt;sup>2</sup> https://www150.statcan.gc.ca/n1/pub/85-002-x/2020001/article/00016-eng.htm

<sup>&</sup>lt;sup>3</sup> https://www150.statcan.gc.ca/n1/pub/85-002-x/2020001/article/00016-eng.htm

#### JOHN HOWARD SOCIETY NL

Address: 342 Pennywell Road

St. John's, NL, A1E 1V9 Tel: 709-726-5500

Facebook: JohnHowardSociety
Twitter: @JohnHowardNL

#### Mandate

To reduce crime by providing opportunities for the rehabilitation of offenders and advocating reform through successful program interventions; public education; crime prevention strategies; and restorative justice principles.

#### **Target Population**

Men, women and youth involved in the criminal justice system or those who may be at risk.

## **Highlights of Programs/Services Offered**

**Residential Services** 

#### **Howard House**

A 16 bed community residential centre for adult male offenders on day parole, full parole, statutory release, a temporary absence, or a probation order. (St. John's). They accept referrals from Correctional Services of Canada and the provincial Department of Justice. All residents have to go

through a review process by an admissions committee in order to be accepted for residency.

#### **West Bridge House**

A 14 co-ed community residential facility for adult offenders released on day parole, full parole, statuary release, temporary release or a probation order (Stephenville). They accept referrals from Correctional Services of Canada and the Provincial Department of Justice. All residents have to go through a review process by an admissions committee in order to be accepted for residency.

#### **Garrison Place**

Provides permanent supported housing to both male and female adults (St. John's). Referrals come through Coordinated Access with End Homelessness St. John's.

#### Home For Youth

The Home for Youth (HFY) is a four-bed gender diverse Open Custody home that provides 24-hour care to youth age 12 to 17 who are sentenced under the Youth Criminal Justice Act (YCJA). All referrals to the HFY come from the Department of Children, Seniors and Social Development (CSSD).

**Loretta Bartlett Home for Youth** 

The Loretta Bartlett Home for Youth is a gender diverse six bed facility for youth. The youth are sentenced to a period of Open Custody by the Youth Court and/or the Zone Manager of the Department of Children, Seniors and Social Development and can have a young person placed on an Order to Reside Designation. Youth are provided a supportive, non-institutional environment and are encouraged to access educational programs, psychological, medical and other professional services that are available within the community.

**Institutional Support Line** 

John Howard Society of Newfoundland and Labrador has a support line available to inmates, their families, correctional staff and community members to ask questions about the criminal justice system, community supports and resources. The support line can be reached at 877-726-5541.

**Employment/Training Services** 

**Next Steps** 

**Employment Services** 

Provides support to individuals who are looking to make positive changes in their lives. Employment practitioners will assist participants with resume building, job interview skills, educational and employment opportunities, as well as helping with other community referrals.

## **Community Based Maintenance Program**

A continuous intake program (up to 12 weekly sessions) for federal offenders. This program is designed to help develop and improve self-management skills by concentrating on five personal targeted risk areas developed by the offender.

## **Employment Programs**

Linkages, Upskills, In Motion and Momentum+ and Training Courses are programs offered through Employment Services.

## **Net-Work Program**

A new virtual pre-employment program offered exclusively by the John Howard Society of NL to residents of NL who are income support recipients and eager to re-join the labour force in the near future. (St. John's)

#### **Record Suspension Support**

A record suspension (formerly pardon), allows people who were convicted of a criminal offence, but have completed their sentence and demonstrated they are law-abiding citizens for a prescribed number of years, to have their criminal record kept separate and apart from other criminal records. Employment practitioners are available to assist individuals through each step of the process.

#### Interventions

Learning Resource Program (LRP) in St. John's and the Community Based Intervention Program (CBIP) in Stephenville comprises of seven intervention programs that are delivered in both group and individual formats. The programs are designed to support participants in taking responsibility for their actions and decisions, and educate participants on coping strategies for responding to challenges.

The goal of LRP and CBIP is to reduce recidivism rates by concentrating on the individual criminogenic needs of participants.

LRP and CBIP offer the following programs:

- Anger Solutions
- Criminal Behaviour Awareness
- Dad's Program

- Impaired Driving Workshops
- Pathways to Acceptance and Recovery (PAR) Programming for individuals who have a history of sex offences
- Safety and Repair (an intimate partner violence program)
- Seeking Safety (a recovery program for addictions and trauma)

#### **Prison Services**

#### **Annual Family Prison Visit**

Selected families from various locations in Newfoundland and Labrador will visit inmates serving sentences in Federal Institutions in the Maritimes. Provides transportation and accommodations for families of Newfoundland inmates.

## 1-2-1 Prison Visitation Program

Offers support to prisoners during, and after their imprisonment through contact with "friendship volunteers" from outside H.M.P. This is on a one-to-one basis.

## **Prison Library Program**

The library at H.M.P. is staffed and operated by John Howard Society volunteers. Inmates have regular access to library resources.

#### PUBLIC EDUCATION AND ADVOCACY

#### Resources

## Horizons Program - Stephenville/Bay St. George Area

The goal of the Horizons program is to provide valuable assistance towards the rehabilitation of persons involved with the criminal justice system and contribute to the likelihood of a positive transition back into the workforce.

Following participant selection, a four-week orientation training takes place to help prepare participants for their employment placements.

#### Orientation includes:

- employability skills
- resume writing
- interview skills
- employer expectation
- First Aid training
- WHMIS
- Introduction in Occupational Health and Safety.

Following Orientation, each person participates in a 910 working hour employment placement.

#### Contact

Leanda Morris, Employment Practitioner

Tel: 709-643-1027

E-mail: <a href="mailto:lmorris@jhsnl.ca">lmorris@jhsnl.ca</a>

## **Scholarship Available**

If you have had contact with the criminal justice system and would like to return to school, you may be eligible to receive the annual Terry M. Carlson Scholarship Award. For more information, please contact the John Howard Society at info@jhsnl.ca

#### FIND AN OFFICE NEAR YOU

| JHSNL Provincial     | JHSNL Stephenville | JHSNL Corner Brook                                            |
|----------------------|--------------------|---------------------------------------------------------------|
| Headquarters         | 141 – 147 Main St. | 278 Curling Street,                                           |
| 342 Pennywell Rd.    | Suite 8            | Corner Brook, NL                                              |
| St. John's, NL       | Stephenville, NL   | A2H 3J7                                                       |
| A1E 1V9              | A2N 1J5            | Tel: 709-785-7652                                             |
| Tel: 709-726-5500    | Tel: 709-643-5894  | Fax: 709-785-2927                                             |
| Fax: 709-726-5509    | Fax: 709-643-9160  | Email: <a href="mailto:dpenney@jhsnl.ca">dpenney@jhsnl.ca</a> |
| Email: info@jhsnl.ca |                    |                                                               |

## JUST US WOMEN'S CENTRE (Stella's Circle)

The Just Us Women's Centre provides counselling and support to women over the age of 18 who have been in conflict with the law. They offer individual counselling, peer support, and group services including addictions counselling, trauma groups, and anger management groups. They support women through the legal process, help them navigate housing and employment, and advocate for them as required.

Just Us Women's Centre also offer services at the Newfoundland and Labrador Correctional Centre for Women in Clarenville by offering group and individual sessions, assistance with planning for release into their communities, and other support as requested. They accept self-referrals or referrals from others including correctional supervision programs, court programs, health care providers, and agencies that provide services to women.

Referral Form:

http://stellascircle.ca/wpcontent/uploads/2016/03/Just Us Referral Form11-2012.pdf

#### Just Us Women's Centre

142 Military Rd., St. John's, NL, A1C 2E6

Tel: 709-738-0658 | 877-738-4256

Fax: 709-754-1521 Email: justus@stellascircle.ca

#### SALVATION ARMY CORRECTIONAL AND JUSTICE SERVICES

18 Springdale Street St. John's NL, A1E 2R1

Tel: 709-237-0059 Fax: 709-221-4333

Email: ross.grandy@salvationarmy.ca

Website: salvationarmy.ca/what-we-do/in-your-community/social-

services/prison/

#### Mandate

To extend caring and compassion; support and practical assistance to everyone who willingly or unwillingly comes in conflict with the law (within the criminal justice system) regardless of age, color, gender orientation or religious affiliation.

## **Target Population**

All ages, male and female

## **Highlights of Programs/Services offered**

- Pastoral care, support/counseling, including visitation to families upon request
- Professional programs offered to assist female inmates Post release support offered as requested
- Communities: referrals to professionals/organizations having resources to meet individual specific needs, i.e.: food, clothing, housing, lawyers, counseling, etc.

- Court: placement and supervision provided for offender community service hours, as ordered by court, probation officer or self-referrals accepted
- Volunteer Program
- Pre and post-release male offender re-integration programs
- Critical incident stress management intervention
- Suicide intervention
- Electronic surveillance
- Compulsive shoplifting
- Addictions
- John school
- Positive lifestyle
- Court house support
- Anger management
- Healthy choices
- Community reintegration support
- Client specific and family counselling

## STATUS OF WOMEN COUNCILS (FORMALLY CALLED WOMEN CENTRES)

There are 8 Status of Women Councils in the province. Their staff and volunteers can provide you with support and information. They can also help you navigate other services, such as housing, income support, employment programs, counselling, schools, and many others.

#### St. John's

St. John's Status of Women Council and Women's Centre 170 Cashin Avenue Extension

St. John's, NL A1E 3B6

Tel: 709-753-0220

Fax: 709-753-3817

Email: info@margueritesplace.ca

Website: margueritesplace.ca

## **Happy Valley-Goose Bay**

Mokami Status of Women Council Glenn Plaza - Hamilton River Road

P.O. Box 329, St. B

Happy Valley - Goose Bay, NL A0P 1E0

Tel: 709-896-3484 Fax: 709-896-3472

Email: mokamiwomen@nf.aibn.com

#### Stephenville

Bay St. George Status of Women Council

54 St. Clare Avenue

Stephenville, NL A2N 3B4

Tel: 709-643-4444 Fax: 709-643-4707

Email: admin@bsgwomenscentre.com

#### **Corner Brook**

Corner Brook Status of Women Council 2 Carmen Avenue, P.O. Box 373 Corner Brook, NL A2H 6E3

Tel: 709-639-8522 Fax: 709-639-1093

Email: cbwomenscentre@gmail.com

Website: <a href="mailto:cbwomenscentre.com">cbwomenscentre.com</a>

#### Gander

Gander Status of Women Council 61 Elizabeth Drive, 1st Floor Polaris Building Gander, NL A1V 1G4

Tel: 709-256-4395 Fax: 709-256-7767

Email: women.gander@nf.aibn.com

## Port-aux-Basques

Gateway Status of Women Council 4 Anderson's Lane, P.O. Box 1359 Port Aux Basques, NL AOM 1CO

Tel: 709-695-7505 Fax: 709-695-9756

Email: gswc@nf.aibn.com

## **Labrador City/Wabush**

Labrador West Status of Women Council P.O. Box 171 Labrador City, NL A2V 2K5

Tel: 709-944-6562

Fax: 709-944-4078

Email: lwsw@crrstv.net

#### **Grand Falls-Windsor**

Status of Women Central 11 Hardy Avenue Grand Falls-Windsor, NL A2A 2P8

Tel: 709-489-8919 Fax: 709-489-8919

Email: women@nfld.net

#### NorPen Status of Women Council

212 Main Street PO Box 48

Port Saunders, NL AOK 4H0

Tel: 709-861-4842 Fax: 709-861-3836

Email: executivedirector.npswc@gmail.com

Website: norpenstatusofwomen.ca

## HOUSING

Rental Housing Program (Newfoundland and Labrador Housing Corporation – NLHC)

Through the Rental Housing Program we help households with low income that cannot obtain suitable and affordable rental housing on the private market.

You may be able to access low-income rental housing if:

- your total household income falls within certain income levels;
- your present housing is adequate but you pay more than 30 per cent of your total household income towards rent and heat;
- your present housing is unsuitable, you pay less than 30 per cent
  of your total household income for rent; however, suitable
  housing in your area would cost 30 per cent or more of your total
  household income.

## Where do you go to find low-income rental housing?

Rental housing is provided directly by Newfoundland and Labrador Housing Corporation (NLHC). Province-wide, the corporation rents housing to families with low income, seniors, non-elderly single people, Indigenous people, individuals with disabilities and others in need of housing.

NLHC also works with groups that agree to provide housing for households with low income. The NLHC office nearest you can provide you with a list of groups in your area that offer non-profit housing.

Rents paid by tenants in non-profit housing are based on their income. For tenants whose rent is not paid through Income Support, rent will be based on 25 per cent of the total net monthly income. Federal and provincial subsidies make up the difference.

\* Note: program is cost-shared between provincial and federal governments.

For further information about the Rental Housing Program, please contact staff at the regional office nearest you:

Avalon Regional Office: 709-724-3197

Corner Brook: 709-639-5201

Gander: 709-256-1300

Goose Bay: 709-896-1920

Grand Falls-Windsor: 709-292-1000

Marystown: 709-279-5375 Stephenville: 709-643-6826

## **Supportive Living Program (SLP)**

Homelessness is often the result of many contributing factors. Operating grants provided to eligible non-profit agencies by the Supportive Living Program are intended to prevent and end homelessness through a "Housing First" approach whereby individuals are housed, with minimal conditions, and provided individualized supports to foster long-term housing stability.

## **Happy Vally-Goose Bay**

HV-GB Labrador West Housing and Homelessness Coalition Jackie Compton Hobbs – Adult Probation Officer II P.O. Box 3014, Station B, Happy-Valley-Goose Bay, NL

Tel: 709-896-7926

jackiecompton@gov.nl.ca

#### Clarenville

Regional Action Committee on Housing – REACH
8B Thompson Street, Clarenville, NL, A5A 1Y9
Jodean Jefford – Victim Services (Co-Chair)
Tracy Fleming – Violence Prevention Initiative (Co-Chair)

Tel: 709-466-3225

Jodeanjefford@gov.nl.ca

ercav@gov.nl.ca

#### Carbonear

Tri-Con Community Advisory Board

Lorraine Brown – Executive Director

Mariner Resource Opportunities Network Inc. (MRON)

P.O. Box 520

22 Goff Avenue

Carbonear, NL A1Y 1B9

Tel: 709-596-6217 ext. 202 F: 709)-596-4473

lorrainebrown@mron.ca

#### **Labrador West**

Labrador West Housing and Homelessness Coalition

Noreen Careen

P.O. Box 172,

Labrador City, NL A2V 2K5

Tel: 709- 944-6562

careen@crrstv.net

## **Coast of Bays**

Coast of Bays Community Advisory Board

Trina Mercer – Primary Health Care Facilitator

Coast of Bays region

P.O. Box 70

Harbour Breton, NL AOH 1PO

Tel: 709-885-3230

Trina.Mercer@centralhealth.nl.ca

#### Placentia

Placentia-Cape Shore Region Community Advisory Board Priscilla Corcoran Mooney, MSW, RSW Primary Health Care - Rural Avalon P.O. Box 480

Placentia Health Centre

Placentia, NL A0B 2Y0

Tel: 227-4140 F: 227-5476

priscilla.corcoranmooney@easternhealth.ca

#### Corner Brook

Community Coalition on Housing & Homelessness Jade Kearley – Interagency Coordinator Community Mental Health Initiative Inc. 133 Riverside Drive

Corner Brook, NL A2H 6J8

Tel: 709-634-4117 cmhi.iac@gmail.com

#### St. John's

End Homelessness St. John's Bruce Pearce – Community Development

Tel: 709-689-9615 bpearce@nl.rogers.com www.nlhhn.org/ehsj.htm

#### Gander

Gander and Area Community Advisory Board
Joanne Power – Client Service Manager
Department of Advanced Education, Skills and Labour
Government of Newfoundland and Labrador
P.O. Box 2222

P.O. BOX 2222

Gander, NL A1V 2N9

Tel: 709- 256-1264

joannepower@gov.nl.ca

## Stephenville

Southwestern Housing Stability Initiative Bernice Hancock – Executive Director Community Education Network P.O. Box 421, Stephenville, NL A2N 2Z5

Ph: 709-643-4891 F: 709-643-5490

bhancock.cen@gmail.com

## **ADULT BASIC EDUCATION (ABE)**

Non-profit community-based organizations currently funded through the Department of Education include:

## **Community Education Network**

Offers ABE Level I classroom in Stephenville, and ABE Level I online in the Port Saunders area.

P. O. Box 421

L. S. Eddy Memorial Complex

31 Gallant Street

Stephenville, NL A2N 2Z5

Tel: 709-643-4891 Fax: 709-643-5490

Email: cen.adultbasiceducation@gmail.com

## **Laubach Learning Centre**

Burin Peninsula Laubach Literacy Council

P. O. Box 505

Creston Boulevard

Creston, NL A0E 1K0

Tel: 1-709-279-1176

Toll Free: 1-877-779-7323

Fax: 1-709-279-1176

Email: <u>bpllc@nf.aibn.com</u>

#### **Rabbittown Learners Program**

21 Merrymeeting Road

**Mailing Address** 

P.O. Box 23022, Churchill Square

St. John's, NL A1B 4J9

Tel: 709-579-6033

Fax: 709-579-8738

Email: rtlp@nf.aibn.com

#### Stella's Circle ABE

**New Beginnings** 

53 Bond Street

St. John's, NL A1C 1S9

Tel: 709-579-1181

Fax: 709-579-7855

Email: <u>j.leemiddleman@stellascircle.ca</u>

www.stellascircle.ca

#### Tourism Bell Island Inc.

ABE Levels I, II and III

2 Road, West Mines

P. O. Box 279, West Mines

Bell Island, NL A0A 4H0

Tel: 709-488-2411

Email: tourismbellisland@gmail.com

Blog: <u>tourismbellisland.com</u>

#### **MENTAL HEALTH SUPPORTS - BAY ST. GEORGE**

## **Newfoundland Aboriginal Women's Network (NAWN)**

Mental Health Counsellors

LeeAnn – 709-643-1223 or email: <a href="mailto:leeann.nawn@gmail.com">leeann.nawn@gmail.com</a>

Suzanne – 709-643-1266 or email: <a href="mailto:suzannebk.nawn@gmail.com">suzannebk.nawn@gmail.com</a>

#### **Mental Health and Addictions**

27 Montana Drive 709-643-8270

## **Doorways**

709-643-8740

#### Lifewise Mental Health Peer Services

106-108 Corolina Drive, Suite 1

709-643-4361

Email: <u>brotchford@lifewisenl.ca</u>

## **Bay St. George Status of Women Council**

Kiersten Harnett - Mental Health Counsellor

709-643-4444

Email: wellness.bsgswc@gmail.com

## **Counselling Options**

## **DoorWays**

Single session, walk-in counselling service:

- Available to youth and adults without an appointment or referral
- A health care professional will meet with you and discuss your concerns on a first-come, first-serve basis.
- DoorWays provides information and support focused on your need. Some examples of what you may want to discuss are: family, health, grief, work, relationships, stress, anxiety, depression, drinking or drug use.
- DoorWays is not an emergency service. In an emergency, call 911 or 811 to speak with a Healthline Nurse, or proceed to the nearest emergency department.

## To find DoorWays in your area:

Call 811 and a Healthline nurse will provide you with a location near you.

## **Community Counsellors**

Counsellors are available to support individuals who have mental health or substance use concerns as well as family/friends who are affected. If you are experiencing concerns related to any of the following:

- Alcohol and drugs
- Anxiety and stress
- Mental illness
- Relationships
- Smoking
- Gender and identity
- Eating disorders
- Fear and phobias
- Grief and loss
- Depression
- Parenting
- Sexual, physical and emotional abuse
- Suicide
- Anger
- Family issues
- Gambling
- Any other concern that is affecting your mental health and wellbeing

## To find a counsellor near you:

- Visit <u>www.bridgethegapp.ca</u>
- Call 811 and a Healthline nurse will provide you with a contact number.

EATING DISORDER COUNSELLING

Healthy Opportunities for People with Eating Disorders (HOPE)

The Hope Program is for those who are 15+ (and their families) and have

been diagnosed with anorexia nervosa, bulimia nervosa or other

specified feeding and eating disorder. HOPE is available to anyone in the

province by phone and also at the Renata Elizabeth Withers Centre for

Hope on Major's Path in St. John's. HOPE provides a trusting, supportive

environment.

**HOPE Program Adult Eating Disorder Referral for Assessment** 

Tel: 709-777-2041

Talk to a physician or health care provider. If the Hope Program is the

best option for you, they can make a referral.

**HELPLINES AND NAVIGATOR** 

HealthLine 811

811 HealthLine nurses are available 24/7 to listen, provide support, and

connect you to health services in your area. If you are experiencing a

mental health and addictions crisis, need support, or are looking for

health information, call 811.

Mental Health and Addictions Systems Navigator

Are you having difficulty navigating the system or connecting with a

service? Our Navigator is a central point of contact for individuals, family

members and stakeholders throughout the province to:

• Problem solve so you can figure out next steps

• Consider options and find the right mental health or addiction

service

Get help in making connections

Call 752-3916 or 1-877-999-7589 (toll free); VRS calls are welcome

Email: barry.hewitt@easternhealth.ca

**Provincial Lifewise Warmline** 

Need someone to talk to? The Provincial Lifewise Warmline offers non-

emergency, non-crisis telephone support for people in the province who

are living with mental health issues. Trained peer supporters are non-

judgmental and have firsthand knowledge; "We understand because

we've been there".

Toll free: 1-855-753-2560

Tel: 709-753-2560

Lines are open 9:00 a.m. to 12:00 a.m. daily

**Gambling Help Line 811** 

The Gambling Help Line is a free, confidential service available province-

wide, 24 hours a day. If you or a family member has a gambling concern,

please call for information and support.

Smokers' Helpline

The Smokers' Helpline is a free, confidential service providing

information, resources, support and motivational counselling while you

are working toward being smoke free. Connect by phone, text, email or

Live Chat.

To get started, please call or go online at:

Website: <a href="mailto:smokershelp.net/">smokershelp.net/</a>

Toll free: 1-800-363-5864

First Nations & Inuit Hope for Wellness Help Line 855-242-3310

The Help Line provides immediate culturally competent, telephone crisis

intervention counselling support for First Nations and Inuit, 24 hours a

day.

**Sexual Assault Crisis Hotline** 

Available 24 hours a day, 7 days a week

Toll free: 1-800-726-2743

#### OPIOID USE DISORDER TREATMENT

Opioid Agonist Treatment (OAT) is also known as medication-assisted treatment. It involves the use of prescribed medications such as Suboxone® or methadone to treat opioid addiction to decrease withdrawal and help with cravings.

Opioid agonist treatment is evidence-based, recommended treatment for opioid use disorder.

OAT is the best predictor of improved outcomes for people with opioid addiction.

Opioid dependence treatment is available to you and your family.

Research and experience tells us that most people cannot just walk away from opioid addiction. Medication-assisted treatment can help individuals to 'feel normal again' and live healthy lives by controlling withdrawal and cravings. Suboxone or methadone is started and maintained under medical supervision. Counselling, education, other supports and follow-up are also important and available.

#### Services available may include:

- Ongoing support and monitoring (e.g. prescription management, medical follow up, urine testing, counselling and treatment planning)
- Health, safety and risk reduction teaching and management
- Links to community pharmacists
- Links to other addictions treatment services
- Links to social and health supports
- Services are voluntary and confidential

## Where can I get help?

Contact the provincial Opioid Dependence Treatment (ODT) phone line at toll-free 844-752-3588 from Monday to Friday, 8:30 a.m. to 4:30 p.m. This line is to help individuals navigate the system and connect with support and services. This line is for those seeking support for their opiate use, for family members, and for health-care providers. Video Relay Service (VRS) calls are welcome.

As a part of Towards Recovery: The Mental Health and Addictions Action Plan for Newfoundland and Labrador, a provincial Hub and Spoke model for Opioid Dependence Treatment (ODT) was developed and implemented across our province. The goal is to deliver rapid access to evidence-informed, comprehensive and coordinated ODT services throughout Newfoundland and Labrador. You can contact the regional

ODT Hubs. These hubs provide rapid access to treatment, including Suboxone and Methadone, and are also available to support community-based physicians, nurse practitioners, pharmacists, and counsellors.

| St. John's        | Corner Brook           |
|-------------------|------------------------|
| Building 532      | 35 Boones Road         |
| 80 Charter Avenue | 709-634-4506           |
| (Pleasantville)   |                        |
| 709-752-4478      | Stephenville           |
|                   | 127 Montana Drive      |
| Gander            | 709-643-8740           |
| McCurdy Complex   |                        |
| 1 Markham Place   | Happy Valley-Goose Bay |
| 709-256-1356      | 227 Hamilton River Rd  |
|                   | 709-897-2125           |

#### **REHABILATATION CENTRES**

## **Charles J. Andrew Youth Treatment Centre**

The Charles J Andrew Youth Treatment Centre opened in 2000 in response to a crisis of gas-sniffing and suicides among Innu youth in Sheshatshiu, Labrador. The Centre is a ten-bed residential youth healing Centre for female and male youth between the ages of 11-17 and serves Innu, Inuit, and First Nations youth from Atlantic Canada and across

Canada. The main goal of the 16-week program is to assist adolescents in regaining their self confidence through an addiction's treatment program designed to help them become healthy independent adults. The Centres mission is to empower Aboriginal youth by providing a holistic healing treatment program, which strengthens and renews Aboriginal culture, practices, beliefs and values of respect, trust, sharing, acceptance and cooperation.

## **Specialties**

- Substance abuse treatment
- Residential drug rehab
- Outpatient drug rehab

## **Therapies**

- Holistic therapy
- Evidence-based practices
- Yoga and meditation
- Individual therapy and counseling
- Family therapy and counseling
- Group therapy and counseling
- Nutritional counseling
- Art and nature therapy

Website: cjay.org/home/how-to-apply.htm

#### The Grace Centre

The Grace Centre is a provincial inpatient addictions treatment centre for adults aged 18 years and older. It is a voluntary program for individuals who require a more intensive and structured program.

The Grace Centre program is a 28-day treatment service that is holistic in nature and addresses physical, social, psychological and spiritual needs through individual, group and family counselling. An extended stay may be available for extenuating circumstances. The program encompasses psychoeducational, therapeutic and recreational groups with individual follow-up available based on client need.

The program incorporates concepts of cognitive behavioural therapy, dialectic behavioural therapy, motivational interviewing and contingency management. The overall goal of the program is to help clients reduce the risk of relapse while managing their recovery through achieving healthy, balanced lifestyles.

#### Who they see

Adults who stay at the Grace Centre may come from diverse backgrounds and be challenged with an array of complex addiction issues. This would include individuals with co-occurring medical and/or psychiatric conditions that are stable but may require monitoring.

Most people go to counselling or other programs first, but if you feel that you need residential services, ask your physician, nurse or counsellor about the Grace Centre. They can assist with a referral (PDF) if the Grace Centre is right for you.

#### How to access this service

Referrals for admission are required from qualified health professionals.

Referrals must be forwarded to their provincial intake coordinator who will process adult referrals for both the Grace Centre and the Humberwood Centre in Corner Brook. This one-point entry will provide a seamless referral process and ensure that the client is matched with the program best suited.

The application process requires a completed <u>referral application form</u> (PDF) and a <u>medical assessment form (PDF).</u>

https://mha.easternhealth.ca/wp-content/uploads/sites/7/2020/10/ch-1390-Adult-Addictions-Inpatient-Treatment-Referral-Application-Fill....pdf

https://mha.easternhealth.ca/wpcontent/uploads/sites/7/2020/05/Adult-Addictions-Inpatient-Treatment-Medical-Assessment-Form.pdf

Both documents must be completed in full and forwarded to the following address:

Intake CoordinatorThe Grace CentreP.O. Box 200550 Lady Lake Rd35 Boones RoadHarbour Grace, NL

Corner Brook, NL A0A 2M0

A2H 6J7 Tel: 709-945-4500

Hours of operation: Open 24 hours a day, seven days a week.

#### **Humberwood Treatment Centre**

Humberwood Centre offers a program of recovery and personal growth to residents of Newfoundland and Labrador. Located in the city of Corner Brook on the province's west coast of the island, the Centre offers a small, intimate setting where clients receive attention and a flexible, individualized program to meet their needs. The Centre opened in 1990 and has many years of experience treating people with addictions to alcohol, drugs and/or gambling.

#### Highlights:

- Modern Facility
- Residential care
- Withdrawal management beds
- Private rooms

- Treating alcohol, drug and gambling addictions
- Wellness approach to treatment
- For individuals and families
- Client confidentiality
- 24-hour support
- No fee for Newfoundland and Labrador health card holders (MCP)
- Services are free of charge to individuals age 19 and older who are experiencing substance abuse or gambling problems
- It is a voluntary program open to individuals who are in the middle to late stages of addiction and require a more intensive, structured program than can be provided on an outpatient basis.
- Ten private bedrooms/bathrooms provide personal space. The Centre also has a lounge, kitchen, dining room, relaxation room, whirlpool tubs, a fitness room, and a private outdoor recreational/relaxation area.
- The treatment program is three to four weeks and provides individuals with a supportive residence while attending the program and working towards their treatment goals. Some individuals require a longer period of residential treatment. The option of extended stay is presented to individuals if the treatment team believes that it would benefit them and increase their potential for recovery success upon discharge.

For further information, or to make a referral to the Humberwood Centre, please contact your local Addiction Services office.

## **Regional Addiction Services Offices**

| Eastern Health                                      |                                                                         | Western Health                                            |                                                                         |
|-----------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------------|-------------------------------------------------------------------------|
| Bay Roberts                                         | 709-786-5219                                                            | Burgeo                                                    | 709-886-2185                                                            |
| Burin                                               | 709-891-5030                                                            | Corner Brook                                              | 709-634-4506                                                            |
| Clarenville                                         | 709-466-5700                                                            | Deer Lake                                                 | 709-635-7830                                                            |
| Harbour Grace 709-945-6512                          |                                                                         | Norris Point/Cow Head                                     |                                                                         |
| St. John's                                          | 709-777-5074                                                            | 709-458-2381, Ext. 266                                    |                                                                         |
| Whitbourne                                          | 709-759-3362                                                            | Port Saunders 709-861-9125                                |                                                                         |
|                                                     |                                                                         | Stephenville                                              | 709-643-8740                                                            |
| Central Health                                      |                                                                         |                                                           |                                                                         |
|                                                     |                                                                         | Labrador/Grenfell Health                                  |                                                                         |
| Baie Verte                                          | 709-532-5271                                                            | Labrador/Gre                                              | nfell Health                                                            |
| Baie Verte<br>Brookfield                            | 709-532-5271<br>709-536-1137                                            | Labrador/Gre Happy Valley-                                |                                                                         |
|                                                     |                                                                         | •                                                         |                                                                         |
| Brookfield                                          | 709-536-1137<br>709-256-5438                                            | Happy Valley-                                             | Goose Bay                                                               |
| Brookfield<br>Gander                                | 709-536-1137<br>709-256-5438                                            | Happy Valley-                                             | Goose Bay<br>709-897-2343<br>709-285-8251                               |
| Brookfield<br>Gander                                | 709-536-1137<br>709-256-5438<br>/indsor                                 | Happy Valley-<br>Labrador City<br>Port Hope Sim           | Goose Bay<br>709-897-2343<br>709-285-8251                               |
| Brookfield<br>Gander<br>Grand Falls-W               | 709-536-1137<br>709-256-5438<br>/indsor<br>709-489-8841                 | Happy Valley-<br>Labrador City<br>Port Hope Sim<br>709-96 | Goose Bay<br>709-897-2343<br>709-285-8251<br>npson                      |
| Brookfield<br>Gander<br>Grand Falls-W<br>Lewisporte | 709-536-1137<br>709-256-5438<br>/indsor<br>709-489-8841<br>709-535-0906 | Happy Valley-<br>Labrador City<br>Port Hope Sim<br>709-96 | Goose Bay<br>709-897-2343<br>709-285-8251<br>npson<br>60-0271, Ext. 230 |

# NEWFOUNDLAND ABORIGINAL WOMEN'S NETWORK (NAWN)

I am STRONG "Melkiknay" is a project with the Newfoundland Aboriginal Women's Network.

The Indigenous Community Navigator (ICN) will work to assist Indigenous and non-Indigenous peoples on the island portion of the province facing homelessness and help connect them to the supports they need.

Our Indigenous Community Navigator (ICN) will work to assist clients in navigating the current Federal, Provincial and Community programs and services related to homelessness, mental health support, gaining employment, and education opportunities.

Some of the Supports that the ICN will assist clients with are:

- Housing support
- Mental health and addictions
- Education opportunities
- Employment programs

If you, or someone you know can avail of NAWN's services, please reach out.

#### **Brenda Dennis**

Indigenous Community Navigator (ICN) 90 Main Street Stephenville, NL A2N 1J3 P.O Box 215 Stephenville, NL A2N 1E0

Direct line: 709-643-6768

NAWN: 709-643-4563, Fax: 709-643-1290

Email: <a href="mailto:lcn.nawn@gmail.com">lcn.nawn@gmail.com</a>

#### **Mental Health**

**NAWN Mental Health Counsellors** 

LeeAnn - (709) 643-1223

Email: <a href="mailto:leeann.nawn@gmail.com">leeann.nawn@gmail.com</a>

Suzanne - (709) 643-1266

Email: <a href="mailto:suzannebk.nawn@gmail.com">suzannebk.nawn@gmail.com</a>

#### FIRST LIGHT, ST. JOHN'S FRIENDSHIP CENTRE

#### **Aboriginal Patient Navigators**

The Aboriginal Patient Navigator Program (APN) is a partnership between Eastern Health and First Light – St. John's Friendship Centre. It began in 2009 to provide support and assistance for Indigenous patients and their families who travel to St. John's for medical appointment/s. The APN's serve to bridge the gap between Indigenous patients and their respective health care professionals.

Services the APNs may provide are:

- Referral and/or advocacy to Aboriginal patients to ensure access to the most appropriate health care options
- Navigation to, and escorting patients to appointments
- Arranging translation services in Innu-Aimun and Inuktitut, if needed/requested

Assisting patients to access meals, transportation, accommodations, medical supplies and discharge planning

#### If you require additional information, please contact:

## Solomon Semigak

Aboriginal Patient Navigator Health Sciences Centre - Room 2J514300 Prince Philip Drive, St. John's, NL A1B 3V6

Tel: 709-726-5902 ext. 602

709-777-2110
709 758 1714
solomon@firstlightnl.ca
solomonsemigak@easternhealth.ca

#### **Cultural Support**

The cultural support team takes an interdisciplinary approach to facilitate Indigenous connections on an individual or group basis. The team can assist individuals with their personal wellness goals through an Indigenous lens. These services are not intended to replace traditional case management or support programs.

The cultural support team may provide:

- Connections within the First Light St. John's Friendship Centre's programs
- Connection to other community resources
- Land-based activities
- Individual cultural support

The cultural support team does not provide:

- Crisis intervention
- After-hours support

## **Labrador Friendship Center**

#### **Indigenous Justice Navigator**

We offer support / information for folks in Labrador accessing services within the justice system.

#### This could look like:

- public outreach
- one on one sessions
- phone calls
- emails
- referrals
- connecting with community partners

Their goal is to assist in the connection between service users and services provided.

Assist clients with understanding of prioritizing legal issues.

Provide general legal information and referrals to legal and non-legal resources / supports by phone, email or in-person.

Develop relationships and engage with legal professionals working with clients, to ensure adequate collaboration to address client justice needs.

Accompany clients to both court and legal appointments as requested. Assist clients with completing and filling legal documents.

Provide access to interpretation and elder services, as well as an initial consultation with a lawyer for up to 1 hour, free of charge.

Contact:

Nancy Gear Indigenous Justice Navigator ngear@lfchvgb.ca

Labrador Friendship Centre 49 Grenfell Street P.O. Box 767, Station B Happy Valley-Goose Bay, NL AOP 1E0

Tel: 709-896-8302 ext. 219

Fax: 709-896-8731 www.lfchvgb.ca

## **Community Food Bank**

The purpose of the community food bank is to provide emergency food assistance to eligible recipients in a proper and dignified manner based on governing guidelines.

For further information on the Food Bank please contact:

Alicia Neville, Program Manager

Tel: (709) 896-8302 ext. 208 email: aneville@lfchvgb.ca

#### **QALIPU FIRST NATION**

Contact:

General Information: 709-634-0996

Email: <a href="mailto:info@qalipu.ca">info@qalipu.ca</a>
Website: <a href="mailto:qalipu.ca">qalipu.ca</a>

If you would like assistance applying for, or renewing your Secure Card of Indian Status (SCIS), please contact: SCIS Clerk, Betty Lou Hynes 709-634-8675, or email bhynes@galipu.ca.

Or you can reach our Indian Registration Administrator, Nancy O'Connell at 709-634-4010 or email <a href="mailto:noconnell@qalipu.ca">noconnell@qalipu.ca</a>

Toll Free 855-263-6440

or appointments and assistance by emailing: <a href="mailto:membership@qalipu.ca">membership@qalipu.ca</a>

#### **Housing Development Officer**

Travis Hulan

Tel: 709-634-3176

Email: <a href="mailto:thulan@qalipu.ca">thulan@qalipu.ca</a>
Email: <a href="mailto:housing@qalipu.ca">housing@qalipu.ca</a>

#### **Housing Program Development Youth Intern**

Jason Park

Tel: 709-634-0411

Email: jpark@galipu.ca

**Aboriginal Patient Navigator Program** 

The Aboriginal Patient Navigator (APN) Program offers support and

assistance to Aboriginal patients/clients on the west coast of

Newfoundland for medical treatment. The APN Program provides a link

between Aboriginal communities and western health care providers.

**Services and Supports** 

Navigation to appointments.

Assistance to access meals, transportation, accommodations,

medical supplies and discharge planning.

Liaising with internal and external agencies.

Education and information sharing.

**Indigenous Patient Navigator** 

Melissa Muise

Tel: 709-634-5042

Email: mmuise@qalipu.ca

Non-Insured Health Benefits (NIHB) Navigator

**Howard Thistle** 

Tel: 709-679-5743

1-855-675-5743 (NIHB Inquiries)

Email: hthistle@galipu.ca

https://galipu.ca/health/non-insured-health-benefits/

#### **Medical Transportation**

(Pre-approvals) Tel: 709-634-1147

#### **Mental Wellness Navigator**

Susan Bryan

Tel: 709-679-2238

Email: <a href="mailto:sbryan@qalipu.ca">sbryan@qalipu.ca</a>

## Jordan's Principle

Tel: 709-651-6952

#### **Education, Training, Employment**

Tel: 709-647-3171 or 888-251-7614

Email: <a href="mailto:educationandtraining@qalipu.ca">educationandtraining@qalipu.ca</a>

### **Employment Coordinator**

Yvonne MacDonald

Tel: 709-647-3514

Email: ymacdonald@qalipu.ca

PEOPLE OF THE DAWN INDIGENOUS FRIENDSHIP CENTRE

The Friendship Centre offers supports and services to all Indigenous

people regardless of status or nation.

They provide assistance to individuals having difficulty accessing essential

help with health, housing, employment, education, justice or related

issues.

The centre also works to strengthen and celebrate Indigenous culture.

Opportunities to share, learn and explore in a safe, respectful setting are

available to Indigenous and non-Indigenous visitors alike.

Suite 10, 35 Carolina Avenue

Stephenville NL A2N 3P8

Tel: 709-643-3902

Fax: (709) 643-3877

www.pdifc.com

Safe Works Access Program (SWAP)

Free and Confidential Needle Delivery and Exchange Service.

They provide:

Sterile syringes

• Sharps containers plus disposal service

• Sterile water

- Cooker cups
- Non-latex tourniquets/ties
- Alcohol swabs
- Fentanyl test strips
- Naloxone kits
- Glass pipes and smoking equipment
- Safer snorting equipment
- Condoms and lubricant

To place an order: call or text: 709-649-1013

Wednesday evenings 6:00-9:00 pm

#### **GLADUE REPORT**

Gladue Report is a type of pre-sentencing document that the court can request during the consideration of sentencing an Indigenous offender. Section 718.2 of the Criminal Code of Canada states that a court that imposes a sentence shall also take into consideration "all available sanctions, other than imprisonment, that are reasonable in the circumstances and consistent with the harm done to victims or to the community should be considered for all offenders, with particular attention to the circumstances of Aboriginal offenders.<sup>4</sup>" Gladue reports are usually written by Gladue caseworkers at the request of the defense,

<sup>&</sup>lt;sup>4</sup> Criminal Code (R.S.C., 1985, c. C-46)

Crown Attorney, or judge.<sup>5</sup> The intention of Gladue Reports is to combat the overrepresentation of Indigenous people who are incarcerated, and to allow the court to make a fair sentence that takes an offender's Indigenous background into consideration. Gladue rights extend to all Indigenous people, regardless of status.<sup>6</sup> Section 718.2(e) is stated to apply to "all Aboriginal persons wherever they reside, whether on or off reserve, in a large city or rural area<sup>7</sup>." Gladue rights extend to every Indigenous person. An Indigenous person must state to the court that they wish to exercise their Gladue rights. Letting your lawyer know that you are Indigenous is a good practice, as they may be able to direct you to services to best accommodate your needs.

<sup>&</sup>lt;sup>5</sup> The Gladue Primer. 2011 Legal Services Society, BC

<sup>&</sup>lt;sup>6</sup> The Gladue Primer. 2011 Legal Services Society, BC

<sup>&</sup>lt;sup>7</sup> R. v. Gladue

#### **REFERENCES**

"Adult And Youth Correctional Statistics in Canada, 2018/2019". 2021, <a href="https://www150.statcan.gc.ca/n1/pub/85-002-x/2020001/article/00016-eng.htm">https://www150.statcan.gc.ca/n1/pub/85-002-x/2020001/article/00016-eng.htm</a>.

"Criminal Code of Canada" (R.S.C., 1985, c. C-46)

Istvanffy, Jay et al. *Gladue Primer*. 1st ed., Legal Services Society, BC, 2011, https://pubsdb.lss.bc.ca/pdfs/pubs/Gladue-Primer-eng.pdf

Supreme Court of Canada. *R. V. Gladue.* 1999. <a href="https://scc-csc.lexum.com/scc-csc/scc-csc/en/item/1695/index.do">https://scc-csc.lexum.com/scc-csc/scc-csc/en/item/1695/index.do</a>

## **At a Glance Resource Page:**

First Nations and Inuit Hope for Wellness Help Line:

1-855-242-3310

Sexual Assault Crisis Hotline: 1-888-737-4668

The Journey Project:

support@journeyprojectnl.com

1-883-722-2805

Victim Services:

**Stephenville**: (709) 643-6588 / 643-6618

**Corner Brook**: (709) 637-2614

Port Saunders: (709) 861-2147

Gander: (709) 256-1028 / 256-1070

Grand Falls-Windsor: (709) 292-4508 / 292-4548 / 292-4544

Legal Aid:

**Corner Brook**: (709) 639-9226 Toll Free: 1-844-639-9226

**Stephenville**: (709) 643-5263 Toll Free: 1-844-304-5263

Gander:(709) 256-3991

**Grand Falls-Windsor**: (709) 489-9081

**CHANNAL Warm Line**: 1-855-753-2560

RCMP:

**Stephenville**: 709) 643-2118

**Corner Brook**: (709) 637-4433

**Deer Lake**: 709-635-2173

Gander: (709) 256-6841

**Grand Falls-Windsor**: (709) 489-2121

**Rocky Harbour**: (709) 458-2222

**St. Anthony:** (709)-454-3543

**Port Saunders**: (709) 861-3555

RNC:

Corner Brook: 709-637-4100

**Labrador City**: 1-709-944-7602

**Churchill Falls**: 1-709-925-3524

In an emergency, dial 911



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