

BUILDING UNDERSTANDING



STRENGTHENING LIVES

# Family Violence Resource Book

Newfoundland Aboriginal Women's Network

## Contents

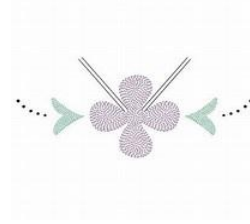
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*The National Inquiry into  
Missing and Murdered Indigenous  
Women and Girls (MMIWG)*

*The Truth and Reconciliation  
Commission of Canada*

# What are MMIWG, Hearings, and Trials?

The official title of the project is called The **National Inquiry into Missing and Murdered Indigenous Women and Girls**. “MMIWG” is the acronym for “Missing and Murdered Indigenous Women and Girls.”



The Native Women’s Association of Canada (NWAC) spent years documenting the many forms of violence that affect Indigenous women. “From 2005 to 2010, NWAC’s **Sisters in Spirit (SIS) Initiative** confirmed 582 cases of missing and murdered Indigenous women and girls for over twenty years and worked to raise awareness of this human rights issue.”<sup>1</sup>

**The National Inquiry into Missing and Murdered Indigenous Women and Girls**  
*“The project examines the cause of social, economic, cultural, institutional, and historical causes that contribute to the ongoing violence and particular vulnerabilities of Indigenous women and girls in Canada. The mandate also includes looking into current institutional policies and practices to address violence, including those that are effective in reducing violence and increasing safety.”*<sup>2</sup>

The National Inquiry was ongoing between December 2015 to June 2019. **“Reclaiming Power and Place: The Final Report of the National Inquiry into Missing and Murdered Indigenous Women and Girls”** with *Calls for Justice* is published and is available for all Canadians to read. Please take the time to read it at <https://www.mmiwg-ffada.ca/final-report/>

## **Fast facts: Did you know?**

- 2386 Total Number of Participants in the Truth Gathering Process
- 1484 Family Members and Survivors provided Testimony
- 15 Community Hearings
- 9 Knowledge Keeper, Expert and Institutional Hearings

**A national, toll-free support call line is available to provide support for anyone who requires assistance. Available free of charge, 24 hours a day, 7 days a week: Support Line 1-844-413-6649**

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<sup>1</sup> <https://www.nwac.ca/national-inquiry-mmiwg/understanding-mmiwg/>

<sup>2</sup> <http://www.mmiwg-ffada.ca/mandate/>

# “The National Inquiry into Missing and Murdered Indigenous Women and Girls” in Newfoundland and Labrador

## Community Hearings

In March 2018, Happy Valley-Goose Bay was the first town in Newfoundland and Labrador to allow families of the missing and murdered Indigenous people partake in the **Community Hearings** for the **Truth Gathering Process**. At the hearings, members of the community were given the opportunity to provide their testimony and experiences to Commissioner Qajaq Robinson. Their testimonies and experiences were used to find patterns and the core factors that result in Indigenous women, girls, and LGBTQI2S+ becoming victims of all forms of violence. They were also used to help to create policies and programs that address violence and reduce violence to increase safety. In October 2018, the **Community Hearing** for the **Truth Gathering Process** was also held in St. John's.

*The Faceless Dolls Project* and the Newfoundland Aboriginal Women's Network: “The first faceless doll project for Newfoundland and Labrador began in March 2013. The St. John's Native Friendship Centre took on this project, researched and transformed dolls into a quilt in 2014. Their quilt told the stories of 98 Indigenous women and children who will continue to be honoured and revisited annually at the Women's Cultural Retreat and the “In Her Name Vigil.” Given that so many Newfoundland and Labrador women were denied their Aboriginal Status under

the terms of Confederation in 1949, the blanket includes all cases of murdered and missing women and children (to include everyone, rather than inadvertently exclude an Indigenous person). Many residents of Newfoundland and Labrador had their Indigenous Heritage beaten, shamed, denied, and silenced.

The records reach back to the 1700s and forward to the present, but records have only become more available since the 1970s. The dolls were created to represent strong and beautiful women and children who have become the "faceless" victims of crime.



Figure 1 "Faceless Dolls" Quilt made by the Newfoundland Aboriginal Women's Network, families and friends. On display in Stephenville, NL.

### Take Part and Sign the Book

"We want them to be remembered for who they were, not how they died."

NAWN has created a remembrance book. If you knew someone who is represented on our blanket, please feel free to write down some personal thoughts."

Newfoundland Aboriginal Women's Network

Please have a look at "**Reclaiming Power and Place: The Final Report of the National Inquiry into Missing and Murdered Indigenous Women and Girls,**" on how we can all take part in creating a just and fair world.

[https://www.mmiwg-ffada.ca/wp-content/uploads/2019/06/Executive\\_Summary.pdf](https://www.mmiwg-ffada.ca/wp-content/uploads/2019/06/Executive_Summary.pdf)

**14<sup>th</sup> Anniversary of the Sisters in Spirit Vigil**  
In October 2018, the Bay St. George Mi'kmaq Cultural Revival Committee hosted the *Sisters in Spirit Vigil*. They honoured the lives of those Indigenous women and girls with a Sacred Fire, Pipe Ceremony and a Candlelight Vigil.



[This Photo](#) by Unknown Author is licensed under [CC BY-NC-ND](#)

In October 2019, "Remembering our Sisters Through Community," a project from the Newfoundland Aboriginal Women's Network hosted the *Sisters in Spirit Vigil*.

Candles were lit in remembrance of our sisters.



Figure 2 "Sisters in Spirit Vigil" at the Stephenville Lions Club

# What is the Truth and Reconciliation Commission of Canada?



## About the National Centre for Truth and Reconciliation

*For over 150 years, residential schools operated in Canada. Over 150,000 Indigenous children attended these schools. Many never returned. Often underfunded and overcrowded, these schools were used as a tool of assimilation by the Canadian state and churches. Thousands of students suffered physical and sexual abuse. All suffered from loneliness and a longing to be home with their families. The damages inflicted by these schools continue to this day. In 2009, the Truth and Reconciliation Commission of Canada began a multi-year process to listen to Survivors, communities, and others affected by the Residential School system. The resulting collection of statements, documents, and other materials now forms the heart of the National Centre for Truth and Reconciliation.*

### What They Do

*A shared vision held by those affected by Indian residential schools was to create a place of learning and dialogue where the truths of their experiences were honoured and kept safe for future generations. They wanted their families, communities and all of Canada to learn from these hard lessons so they would not be repeated. They wanted to share the wisdom of the Elders and Traditional Knowledge Keepers on how to create just and peaceful relationships amongst diverse peoples. They knew that Reconciliation is not only about the past; it is about the future that all Canadians will forge together. This vision is the legacy gift to all of Canada.*

***As the permanent home for all statements, documents, and other materials gathered by the TRC the NCTR will ensure that:***

- former students and their families have access to their own history;*
- educators can share the Indian Residential School history with future generations of students;*
- researchers can more deeply explore the Residential School experience;*
- the public can access historical records and other materials to help foster reconciliation and healing; and*
- the history and legacy of the residential school system are never forgotten<sup>3</sup>*

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<sup>3</sup> <http://nctr.ca/about-new.php>

# Newfoundland and Labradors' role in Reconciliation and Calls to Action

## Option to Affirm on an Eagle Feather or Bible when in Provincial Courts

- In January 2019, nine eagle feathers were introduced to all Newfoundland and Labrador provincial courts. The eagle feather is now an alternative to the Bible for anyone taking an affirmation in court.
- The RCMP has created an Indigenous Policing and Restorative Justice department with two constables in Newfoundland and Labrador who are visiting Indigenous communities to gather information and learn what Cultural sensitivity training would look like for RCMP members.
- Through NAWN's "Knowledge is Power" project, Smudge Bowls and teachings were offered to every RCMP detachment in Newfoundland and Labrador. Also, the Royal Newfoundland Constabulary (RNC) has implemented the option to those making a statement with the RNC to partake in a Smudge Ceremony or Smokeless Smudge.
- Western Health's Mental Health and Addictions department is involved and training with an Indigenous organization for a program called: Life Promotion Feather Carriers.
- Prime Minister Trudeau apologizes to Residential School Survivors in the province.
- Memorial University - Grenfell Campus has created a culturally inclusive environment by adding culturally relevant Indigenous Images to the walls in the university.
- University of Saskatchewan Law School reserves two seats for Indigenous students from NL.
- The Newfoundland and Labrador Correction Centre for Women in Clarenville have a partnership with the St. John's First Light Friendship Centre (formerly called the St. John's Native Friendship Centre) that offer Cultural teaching and cultural supports to the inmates regularly.
- St. John's city council acknowledges the Indigenous communities and people of NL before the settlement of Europeans.



## *Awareness of Violence Against Indigenous Women*

*“Aboriginal women have faced historical violence and brutality that continues today. This abuse affects aboriginal women physically, socially, emotionally and spiritually.”<sup>4</sup>*

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<sup>4</sup> Researched to Death: B.C. Aboriginal Women and Violence, 2005

# Statistics

The following statistics are from the 2009 General Social Survey (GSS). The comparison of violence between Aboriginal women and non-Aboriginal women is alarming.

- The rate of self-reported violent victimization against Aboriginal women 13 in the provinces was about 2.5 times higher than the rate for non-Aboriginal women (279 Aboriginal women versus 106 non-Aboriginal women per 1,000 population).
- For self-reported spousal violence, injury was more prevalent among Aboriginal female victims. Nearly 6 in 10 (59%) Aboriginal female spousal violence, injury was more prevalent among Aboriginal
- Aboriginal women are approximately 3.5 times more likely to experience some form of spousal violence than non-Aboriginal women.
- Aboriginal women (54%) are more likely than non-Aboriginal women (37%) to report the most severe forms of spousal violence, such as being beaten, choked, threatened with a gun or knife, or sexually assaulted.
- Emotional abuse by male partners, a major risk factor for spousal violence, is also more frequent for Aboriginal women than non-Aboriginal women.

## Homicide Rates

Canadian Aboriginal women between the ages of 25 and 44 are five times more likely than all other Canadian women in the same age group to die as a result of violence.

Between 1997 and 2000, the murder rate for non-Aboriginal women was 0.8/100,000. The murder rate for Aboriginal women during this same time period was 5.4/100,000 - almost 7 times higher than that of non-Aboriginal women.<sup>5</sup>

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<sup>5</sup>[https://www.gov.nl.ca/VPI/facts/aboriginal\\_women\\_fact\\_sheet.pdf](https://www.gov.nl.ca/VPI/facts/aboriginal_women_fact_sheet.pdf)

*Types of Family Violence*

*Challenges to Leaving*

*Ways You Can Help*

# What is Family Violence?

Family Violence (FV) is:

- Violence committed by any member of your household to another member of your household.
- FV includes physical, sexual, psychological, emotional, spiritual and cultural violence as well as verbal and financial abuse and neglect.

The following are types of family violence with some examples (but not limited to)<sup>6</sup>

<b>Physical Violence</b>	<b>when a person uses an object or part of their body to control another person</b>
<b>Psychological Violence</b>	<b>when a person creates fear and uses threats to control another individual</b>
<b>Cultural Violence</b>	<b>when part of a tradition, culture or religious practice causes harm to another person</b>
<b>Spiritual Violence</b>	<b>when a person uses another's' spiritual or religious beliefs to control them</b>
<b>Sexual Violence</b>	<b>when someone forces another against their will to engage in sexual activity</b>
<b>Financial Abuse</b>	<b>when a person controls another persons' finances without consent or exploits their resources</b>
<b>Emotional Violence</b>	<b>when a person talks, says and does things to make a person feel worthless and stupid or incompetent</b>
<b>Verbal Abuse</b>	<b>is spoken or written language used to harm another person</b>
<b>Neglect</b>	<b>when a person is responsible for providing care or assistance, but they do not</b>

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<sup>6</sup> 1 Sinha, M. (2013). Family violence in Canada: A statistical profile, 2011. Section 3: Intimate partner violence. (Catalogue no. 85-002-X). Retrieved from Statistics Canada website: <http://www.statcan.gc.ca/pub/85-002-x/2013001/article/11805-eng.pdf>

# Challenges to Escaping Violence

It is important to understand the challenges that exist for any person thinking about leaving a violent relationship. The following are just some of the challenges people face:

- Victim-blaming attitudes (“What did you do to make them angry?”)
- Economic necessity
- Feelings of isolation from friends, family and community support
- Religious, cultural or family pressures to stay together
- The belief that the violence is their fault
- Fear of retaliation from the violent perpetrator
- Threats of harm against children, other loved ones and pets
- Fear of separation from children
- Hope and belief the violent perpetrator will change
- Love and concern for the violent perpetrator’s well-being
- Fear of deportation without the violent perpetrators’ support or sponsorship
- Fear the violent perpetrator may commit suicide if they leave
- Fear the perpetrator may go to jail if the violence is reported to police<sup>7</sup>

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<sup>7</sup> [https://www.gov.nl.ca/ViolencePrevention Initiative\(2014\)](https://www.gov.nl.ca/ViolencePrevention Initiative(2014))

# What Can You Do to Help?

If it is an emergency, call the police at **911**. It is important not to make the victim; friend or stranger feel judged or ashamed when they tell you they are experiencing violence. Here are some helpful responses and some to avoid.<sup>8</sup>

Not Helpful	Helpful
<p><b>Avoid...Telling them what to do.</b> Do not rescue them by trying to find quick solutions.</p>	<p><b>Offer support.</b> Give them information (like this booklet) and support them in making their own choices and decisions.</p>
<p><b>Avoid...Negative comments.</b> Do not make negative comments about the abusive person. The comments may make the victim want to defend and make excuses for their partner.</p>	<p><b>Listen...and refrain from judgment.</b> Let them know you are worried about their safety and their children's safety.</p>
<p><b>Avoid...Excuses.</b> Avoid blaming alcohol, drugs, or mental health issues.</p>	<p><b>Take the issue seriously.</b> The need for power and control causes violence. Only the abuser is responsible.</p>
<p><b>Avoid...The abuser.</b> Do not confront the abuser about the violence. This may put you or the victim in danger.</p>	<p><b>Let them know there are support services available.</b> Give them a copy of a Safety Plan. See page ____</p>

<sup>8</sup> <https://www.gov.nl.ca/VPI/facts/index.html#ivfs>

*The Reporting Process*

*The Court Process*

# Reporting to the RCMP or RNC

## You called the RCMP or RNC, then what happens?

You call and need assistance right away, or you are unable to leave your home. An officer will go to your home, and if it is a safe location, they may conduct the interview there. Pictures will also be taken at the scene of the incident.

If the incident happened in the past and you decide now is the time to phone the police and make a report, you will be asked to go to the police station to give an interview. There is a designated room with a video camera to record the interviews.

If there were any witnesses (including children/youth), they would be interviewed as well. If there are children in your home, Child Protection Services-Children, Seniors and Social Develop (CSSD) will be notified of the situation. A social worker will contact you.

The RCMP has a guide of questions they will ask you, and they will record your responses. The RCMP will keep this information on file: it will also be given to the Crown Prosecutor to be used in court.

## During the interview, you will be asked about your relationship with the accused and details about the incident. Things they may ask you:

- ⇒ Current status of your relationship with the accused
- ⇒ Describe how the violence and abuse started; how it progressed; how it is now
- ⇒ You will be asked to describe the actions against you. For example, forced sex, strangulation, choking, biting, stalking behaviours, harassment at work, threats against your friends or family, co-workers.
- ⇒ Use of a weapon or object
- ⇒ Were children exposed to the abuse
- ⇒ Your opinion about your safety and violence happening in the future.



## You may be required to give information, this may include:

- ⇒ The accused's nationality, religion, culture
- ⇒ Is there a history of abusing others or stalking others
- ⇒ Other types of violence in the past with others
- ⇒ Were court orders violated in the past
- ⇒ History of drug or alcohol abuse
- ⇒ Stressors of the accused - what causes/triggers
- ⇒ Any mental illnesses
- ⇒ Suicidal tendencies-threatened or attempted
- ⇒ Access to weapons
- ⇒ Threatened or use of weapons
- ⇒ If the accused has been arrested or is in custody
- ⇒ Was alcohol or drugs involved
- ⇒ Date of Birth and Address

## Photographs of injuries might be required:

The officer will ask to take pictures and document your injuries. If you are female, you may request a female officer to take the pictures; if there are injuries in private areas of your body, usually a female officer will be asked to take the pictures.

The officer will ask you to go to the hospital for a medical exam for injuries. You will be asked to sign a medical release form for that specific incident only. No other previous medical conditions will be released or discussed.

All the information from the interview and pictures will be given to the Crown Prosecutor and will be used in court. The police will also keep it on file in case of future incidents.

## What will happen to the accused?

- ⇒ If the accused person is at home or the place of the incident, they will be arrested at that time.
- ⇒ If the incident happened in the past, the police will find the accused and will arrest them.
- ⇒ Firearms will be collected from the household and secured with RCMP until the court decides when or if they will be returned.
- ⇒ Pictures will be taken of the accused's injuries obtained in the present incident
- ⇒ If the accused is released, they will be given an Undertaking or Release Order to stay away from the victims' home. Additional conditions may be given depending on the situation.

## Do you need to stay in an Emergency Shelter?

- ⇒ If you did not report the violence to the police, and you want to leave and have a safe place to go, you can phone the closest one in your area.
- ⇒ If you need to go to a Shelter because the police have not yet found the accused or because you are afraid the accused will not comply with the restrictions the police have laid.
- ⇒ Willow House or another emergency shelter can provide a safe living space for you and your children for up to six weeks. The workers will offer to assist you in obtaining services including but not limited to: mental health, housing assistance, and financial needs.
- ⇒ To find the Emergency Shelter closest to you, check the provincial listing on pages 27 and 28.

If you are not staying in the home and need to pick up personal belongings, you can make an appointment with the Police (to ensure someone is available) for a Police Escort. This Police Escort is for picking up personal items only such as toiletry kits, clothing and medications. Electronics and furniture remain in the house until other arrangements with the courts are made.

## I have a pet, can I take it with me to the Shelter?

Pets may not be allowed at all Emergency shelter locations. Please check with the Emergency shelter closest to you.

If there is a pet, consent is needed by both parties on who will take the pet; otherwise, the courts will decide based on all evidence.

The “Safe Pet Keeping” is a partnership between Willow House, the RNC, the SPCA and the City of Corner Brook to find temporary accommodations for pets, so the pet and the victim are at a reduced risk. Requests must be submitted to staff at Willow House from organizations such as the RNC and individuals requesting temporary pet accommodations

If there is evidence, pets will be harmed, and you are staying at the Willow House Shelter, please let Willow House know you are bringing a pet with you and arrangements for the pet can be made.

## Court Proceedings

### How will you know if the accused has been released from jail?

The Police will ask if you would like assistance from Victim Services, which is operated by the Department of Justice and Public Safety. Victim Services in Stephenville is located at 35 Alabama Drive 709-643-6588 or 709-643-6618. The police will give your information to Victim Services, and they will contact you. It is recommended to meet with them. Some of the items they may discuss with you:

- ⇒ General updates about your case and the accused
- ⇒ General information about the criminal court process
- ⇒ Provide short term support dealing with the court process
- ⇒ Information about programs and refer you for additional supports
- ⇒ Discuss and complete a Victim Statement (if you want to)
- ⇒ Help complete a safety plan
- ⇒ Can provide transportation to court appearances and other appointments

## What can I expect to happen in court?



There will be a 1st Appearance in Court that only the Accused attends. The Accused will state if they are "guilty" or "not guilty." The Court will decide if additional conditions are required. The Trial Date is set.

If the accused pleads guilty to family violence, they may be able to enter the Family Violence Intervention Court; a specialized Criminal Court that uses an intervention approach. The objective of the Family Violence Intervention Court is to:

- ⇒ Prevent and reduce incidents of family violence
- ⇒ Increase victim well-being
- ⇒ Emphasize offender accountability and intervention
- ⇒ Collaborate with key community partners
- ⇒ Accelerate access to support and intervention services for the offender

If the accused does not state they are guilty or if they don't qualify for the Family Violence Intervention Court, they will stand trial in the mainstream Criminal Court.<sup>9</sup>

The Trial: the accused, the victim and witnesses will be in attendance to testify at the trial. Depending on the age of any children, they may also be asked to testify.

If you're afraid to be in the courtroom with the accused, other options may be available. Talk with Victim Services for the most appropriate option for you.

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<sup>9</sup> [https://court.nl.ca/provincial/courts/familyviolence/pdf/FVIC\\_Pamphlet.pdf](https://court.nl.ca/provincial/courts/familyviolence/pdf/FVIC_Pamphlet.pdf)

# Family Violence Intervention Court

Family Violence Intervention Court (FVIC) may be an option if they plead guilty to family violence or related offences.

## Family Violence Charges

Police lay charges, *not you* and only the Crown can withdraw them.

Even if you request it, often charges are not withdrawn.

Family Violence Intervention Court: FVIC provides an opportunity to foster safety and security for individuals and families while holding the accused individual accountable for his/her violent behaviour.

## To participate, your partner or ex-partner must agree to:

- A risk assessment to show his/her risk level is appropriate for family violence intervention court
- Take responsibility by pleading guilty to an agreed statement of facts
- Information sharing by the FVIC team
- Follow release conditions set by FVIC
- Complete family violence intervention before sentencing
- Be supervised by a Bail Supervisor with Corrections and Community Services
- Attend regular court updates

## Victim Services

When your partner or ex-partner is identified as a candidate for FVIC, a referral is sent for you to the specialized FVIC Victim Services Coordinator.

**You can attend** the Family Violence Intervention Court and provide a Victim Impact Statement if you wish. You may pass on any concerns/issues you have to the FVIC team through the Victim Services Coordinator.

The FVIC Team meets regularly to discuss the accused person's progress and participation, as well as your safety and the safety of any children involved. The team includes:

- Defence Counsel Crown Prosecutor
- Victim Services Bail Supervisor
- Specialty Court Liaison Risk Assessment Officer
- Children, Seniors, and Social Development Liaison<sup>10</sup>

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<sup>10</sup> [https://court.nl.ca/provincial/courts/familyviolence/pdf/FVIC\\_Pamphlet.pdf](https://court.nl.ca/provincial/courts/familyviolence/pdf/FVIC_Pamphlet.pdf)

## *Sample of Documents*

### *Safety Plan*

### *Emergency Protection Order*

# Consider making a Safety Plan

**My Personal Safety Plan Instructions: Complete the following chart with information to help you stay safe. If you can, keep copies of documents in a safe place.**

The following steps are my plan for preparing to protect myself in case of further violence. I do not have control over the other person's violence. I do have a choice as to how I respond and get to safety. I will decide for myself if and when I tell others that I have been harmed, or am still at risk. Friends, family and other helpers can help protect me if they know what is happening and what to do.

1) I will leave money, a change of clothes, important papers, and an extra set of keys with this person:  
Name: \_\_\_\_\_  
Home Phone: \_\_\_\_\_

2) I will keep my purse or wallet, emergency cash and medications hidden in this safe place so that I can leave quickly:  
\_\_\_\_\_  
\_\_\_\_\_

3) I will keep my cell phone, phone calling card or coins for pay phones with me at all times. I will call any of the following people for help if I sense I am in danger (enter names and phone numbers below):  
Police: \_\_\_\_\_  
Friend: \_\_\_\_\_  
Relative: \_\_\_\_\_  
Neighbour: \_\_\_\_\_  
Co-worker: \_\_\_\_\_  
Therapist/counsellor: \_\_\_\_\_  
Shelter: \_\_\_\_\_  
Other: \_\_\_\_\_

- 4) I realize that if I use my cell phone, and the bill goes to my home, it may show the phone numbers I call after I left. To keep calls confidential, I may purchase and use a telephone calling card instead of my cell phone.
- 
- 
- 5) If I sense danger, I will use the following “code words” or signal (i.e., flashing porch light, knocking of wall of apartment) to tell my family, helpers or friends to call the police:
- 
- 
- 6) When I sense a fight coming on, I will avoid area such as the kitchen or garage where weapons are within reach. I will try to move to the following places:
- 
- 
- 7) If I sense danger, I will grab the travel bag I prepared, if it is safe enough to do so. I will leave at once, and go to (for example: a friend, neighbour, or the lobby of the apartment building):
- 
- 
- 8) I will use my judgement and intuition. If the situation is very serious, I can give the perpetrator what she or he wants. I have to protect myself until I am out danger.
- 
- 
- 9) If I decide to leave, I have a plan. I will practise getting out safely. If possible, I will move to a room with an exit. I can use the following doors, windows, elevators, stairwells or fire escapes to get out quickly and safely:
- 
- 
- 10) If I have a disability, and my abuser is also my caregiver, I will set up an emergency care plan. I will contact the following people to plan for an emergency care provider or a shelter that can accommodate my disability:  
Emergency care provider: \_\_\_\_\_  
Accessible shelter: \_\_\_\_\_



11) When I have to talk in person with the perpetrator who has hurt me, I can:

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12) When I talk on the phone to the person who has hurt me, I can:

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13) When leaving work/ volunteer site/ social activities, I can:

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14) If problems occur when walking, riding or driving home, I can:

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15) I feel safe telling these people my situation:

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16) I can take part in workshops or a support group for victims of violence. In my community, these are the resources that are available and their phone numbers are:

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17) If I have pets and have to leave quickly, I can leave my pet(s) at this place, or at least for the short term (*name, phone number*):

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18) I will sit down and review this plan every (week/month/year) in order to plan the safest way to leave.

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19) This person (name, phone number) has agreed to help me review this plan:

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20) In an emergency, I will ask trusted friends/family members to call 911 or police at the following number:

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**Important Items to Keep in a Safe Place if the Need to Leave Arises**

- |   |  |
|---|--|
| Bank books;                             | Medical records;                                     |
| Bank cards (credit cards, debit cards); | Lease/mortgage documents/ house deed;                |
| Cheque books;                           | House Insurance;                                     |
| Credit card numbers;                    | Keys to house, car, office;                          |
| Birth Certificates;                     | Keys to mailbox and safety deposit boxes;            |
| Passport;                               | Immigration papers;                                  |
| Driver's license and car registration;  | Landed immigrant documents including work permits;   |
| Social Insurance Number;                | Divorce documents;                                   |
| Health card;                            | Personal address book; and                           |
| Medications;                            | Items of special or sentimental value. <sup>11</sup> |
| List of medication;                     |  |

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<sup>11</sup> <https://www.gov.nl.ca/VPI/safety/index.html>

# Emergency Protection Order

Because of its emergency nature, the EPO application is normally made by the police and can happen on a 24-hour basis. Applications must be accompanied by sworn/affirmed documents and can only be made with the victim's consent. To be eligible to apply:

- A person must live or have lived with the respondent in a conjugal relationship (regardless of marital status and including same-sex couples), or
- A person must have one or more children with the respondent regardless of whether they have lived together.

The Family Violence Protection Act designates the following groups or individuals as being able to make applications:

- Police may apply at Provincial Court by fax any time or by fax or in person during regular Court hours.
- Lawyers may apply at Provincial Court by fax or in person during regular Court hours.
- Direct applications/victims must apply in person at Provincial Court during regular Court hours.

How Long Will the Application Process Take?

- Normally, the judge will decide if an EPO will be granted within 24 hours of receiving the application.<sup>12</sup>

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<sup>12</sup> <https://court.nl.ca/provincial/courts/epo/makeanapplication.html>

The following is only a SAMPLE and may not include all information & questions on the official document. There will also be additional applications that you have to fill out or assist the court to fill out.

**Provincial Court of Newfoundland and Labrador**

**BETWEEN** \_\_\_\_\_ **Applicant** \_\_\_\_\_  
D.O.B. (YYYY/MM/DD)

**AND** \_\_\_\_\_ **Respondent** \_\_\_\_\_  
D.O.B. (YYYY/MM/DD)

**APPLICATION FOR EMERGENCY PROTECTION ORDER**

1. I am requesting an Emergency Protection Order against the Respondent in accordance with Section 5 of the *Family Violence Protection Act*. I understand that any information supplied in support of my application for an Emergency Protection Order may be used to form the basis of an investigation or as evidence in this or any other unrelated court proceeding. I am an adult person and I am seeking this Order for myself and the following minor child(ren) who ordinarily or periodically reside with me.

_____	_____	_____	_____
NAME	D.O.B.	NAME	D.O.B.
_____	_____	_____	_____
NAME	D.O.B.	NAME	D.O.B.
_____	_____	_____	_____
NAME	D.O.B.	NAME	D.O.B.

2. (Complete if applicable.) I have a lawyer for the purpose of this application. My lawyer's name is \_\_\_\_\_  
Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

3. (Complete if applicable.) I am consenting to this application being submitted on my behalf by a lawyers, police officer, or designated person, namely \_\_\_\_\_  
Address: \_\_\_\_\_ Profession: \_\_\_\_\_

4. I received help to complete this application from \_\_\_\_\_  
Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_  
Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

Signature

**Note: This Application must be accompanied by a sworn statement in Form 003 setting out your reasons needing an Emergency Protection Order.** <sup>13</sup>

<sup>13</sup> <https://court.nl.ca/provincial/forms/epo/form002f.pdf>

*Places to Go*

*Community Organizations That Can Help*

*Financial Assistance*

# Newfoundland Emergency Shelters and Transition Houses

## **Grace Sparkes House (Marystown)**

**Local Crisis Line: 279-3562 Toll-Free Crisis Line: 1-877-774-4957**

Business Line: 709-279-3560

Fax: 709-279-3780

Executive Director - Lisa Slaney

Email: [lslaney@gracesparkeshouse.com](mailto:lslaney@gracesparkeshouse.com)

133 Marine Drive

P.O. Box 327

Marystown, NL A0E 2M0

[www.gracesparkeshouse.com](http://www.gracesparkeshouse.com)

## **Cara Transition House (Gander)**

**Local Crisis Line: 256-7707 Toll-Free Crisis Line: 1-877-800-2272**

Administration office: 709-256-9306

Fax: 709-256-6130

Executive Director - AnnMarie Connors

Email: [administration@carahouse.com](mailto:administration@carahouse.com)

P.O. Box 305

Gander, NL A1V 1W7

[www.carahouse.com](http://www.carahouse.com)

## **O'Shaughnessy House (Carbonear & CBN)**

**Local Crisis Line: 596-8709 Toll-Free Crisis Line: 1-888-596-8709**

Business Line: 709-596-8208

Fax: 709-596-8003

P.O. Box 497

St. Clair Avenue

Carbonear, NL A1Y 1B9

## **Willow House (Corner Brook & Western)**

**Local Crisis Line: 634-4198 Toll-Free Crisis Line: 1-866-634-4198**

Business Line: 709-634-4199

Fax: 709-634-4197

General email: [info@transitionhouse.ca](mailto:info@transitionhouse.ca)

Executive Director – Heather Davis

P.O. Box 152

Corner Brook, NL A2H 6C9

[www.transitionhouse.ca](http://www.transitionhouse.ca)

## **Iris Kirby House (St. John's)**

**Local Crisis Line: 753-1492 Toll-Free Crisis Line: 1-877-753-1492**

Business Line: 709-722-8272

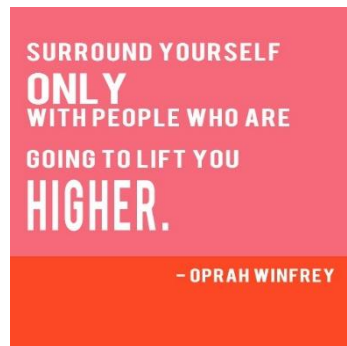
Fax: 709-722-0164

Executive Director - Michelle Greene

Email: [michellegreene@iriskirbyhouse.nf.net](mailto:michellegreene@iriskirbyhouse.nf.net)

St. John's, NL

[www.iriskirbyhouse.ca](http://www.iriskirbyhouse.ca)



[This Photo](#) by Unknown Author

# Labrador Emergency Shelters and Transition House

## **Libra House (Happy Valley-Goose Bay)Local**

**Crisis Line: 896-3014 (voice/TDD)**

**Toll-Free Crisis Line (NL only):**

**1-877-896-3014**

Business Line: 709- 896-8251

Fax: 709-896-8223

General Email: [librahousstaff@nf.aibn.com](mailto:librahousstaff@nf.aibn.com)

Executive Director - Jessica Keating

Email: [librahouse@nf.aibn.com](mailto:librahouse@nf.aibn.com)

(709) 896-8022

PO Box 449, Stn. B

Happy Valley-Goose Bay, NLAOP 1E0

[www.librahouse.ca](http://www.librahouse.ca)

## **Nain Transition House**

**Local Crisis Line: 709-922-1229Toll-Free**

**Crisis Line: 1-866-922-1230**

Business Line: 709-922-1230

Fax: 709-922-1424

Email: [nainsafehouse@nf.aibn.com](mailto:nainsafehouse@nf.aibn.com)

Executive Director – Nicole Dicker

P.O. Box 447

Nain, NL AOP 1L0

## **Selma Onalik Safe House (Hopedale)**

**Phone: 933-3420**

Email: [hopedalewomensshelter@yahoo.ca](mailto:hopedalewomensshelter@yahoo.ca)

Executive Director - Teena Flowers

P.O. Box 70

Hopedale, NL AOP 1G0

## **Nukum Munik Shelter (Sheshatshiu)**

**Crisis Line: 709-497-8869**

Business Line: 709-497-8868

Fax: 709-497-8827

Email: [nainsafehouse@nf.aibn.com](mailto:nainsafehouse@nf.aibn.com)

Executive Director - Frances Nui

Sheshatshiu, NL

## **Natuashish Safe House**

**Crisis Line: 709-478-2390**

Business Line: 709-478-2390

Fax: 709-478-2392

Coordinator – Rose Poker

Natuashish, NL

## **Kirkina House (Rigolet)**

**Crisis line: 709-947-3333**

Business line: 709-947-3334

Fax: 709-947-3583

Email: [rigoletsafehouse@bellaliant.com](mailto:rigoletsafehouse@bellaliant.com)

Executive Director – Desiree Wolfrey

P.O. Box 59

Rigolet, Nunatsiavut, NL AOP 1P0

# Willow House

## Domestic Violence Shelter

This is an emergency shelter located in Corner Brook for women & children who are in crisis due to family violence.

### What they offer:

- 24-hour crisis line, answered by a crisis worker
- A safe place to stay, at no cost, where necessities are provided
- Transportation to our shelter
- Accommodations for us to six weeks in a communal living setting
- Supportive counselling by experienced, non-judgemental staff
- Help to explore options and making decisions, as well as accessing information about housing, finances, legal issues, etc
- Referrals to other agencies and supports. You will be supported no matter what you decide

### What to Expect At Willow House:

- Your safety is the primary concern
- Food, linens, hygiene products, baby items are provided
- Space is shared with other women in crisis
- Staff are available 24/7
- Help is provided, so you are safe to move on
- We provide assistance with children
- Women from 16 and older can avail of their services, with or without children

**24 Hour Local Crisis Line: 634-4198**

**24 Hour Crisis Line: 866-634-4198**

**Shelter for Women and Children**

**Website: [www.willowhousenl.com](http://www.willowhousenl.com)**

**Business line: 709-634-4199<sup>14</sup>**

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<sup>14</sup> <http://www.willowhousenl.com/we-offer/>



# Bay St. George Status of Women Council

## What service does this organization provide?

- Information, Referral & Advocacy
- Direct Services
- Support, crisis intervention
- Programming – support group, social programs, life skills programs, self-esteem workshops
- Public Education & Community Leadership
- Advocacy

They offer a drop-in service and can help women with their needs. This can include being a supportive person to listen to their problems, refer them to services needed, i.e. Victim Services, counselling, etc. as well as provide them information on the services and resources available in our community.

They offer a support group, *Women Empowering Women*. It is a 9-week support group for women who have experienced relationship violence. It provides a safe space for women to share their stories, struggles, and successes, to discover empowerment from sharing their experiences, and help in their healing process. Topics include the cycle of violence, impacts of violence on children, self-care, anger management, assertiveness, and action planning. They can help advocate for women in accessing services or filling out forms. They can also provide the use of a computer, fax, photocopying if needed.

When someone visits the Women's Centre, they can expect a warm, welcoming and confidential space. They are there to support and empower women to make the best decisions for themselves.

They do not need to bring any information; they do not carry case files for women availing of our services. If they have to advocate for women, they will ask them to sign a consent form so they may contact other service providers on their behalf.

**Address: 54 St. Clare Avenue, Stephenville**

**Contact information: 709-643-4444**

**Hours of Operation: Monday – Friday, 8:30 am – 4:00 pm**

**Closed for lunch from 12:00 – 1:00 pm.**

# The Journey Project

## What is The Journey Project?

The Journey Project is a joint initiative between the Public Legal Information Association of NL (PLIAN) and the NL Sexual Assault Crisis and Prevention Centre (NLSACPC) to enhance supports for survivors of sexual violence in the justice system. It is a three-year project funded by the Department of Justice Canada. This multi-component project involves outreach, training, and engagement that is provincial in scope and is survivor-centred.

## What are the anticipated outcomes of The Journey Project?

- Development and delivery of trauma-informed training for justice system personnel and other front-line service providers
- Development and implementation of a counselling program for survivors
- Disability inclusion lens applied to all components.

## What is the Sexual Violence Legal Support Service?

The Sexual Violence Legal Support Service is a program of The Journey Project and is funded by the NL Department of Justice and Public Safety. It provides free legal advice and system navigation to survivors of sexual violence.

### Includes:

- Access to services of Legal Support Navigators who can provide legal information and supportive referrals to both legal and non-legal resources
- Up to 4 hours of free legal advice with a lawyer

### Available to:

- People of any gender, aged 16 and above who have experienced sexual violence
- People currently living anywhere in NL or who experienced sexual violence in NL
- People who are interested in exploring their legal options or those who have already started a legal process

Contact **Legal Support Navigators** toll-free at **1-833-722-2805**

E-mail: [support@journeyprojectnl.com](mailto:support@journeyprojectnl.com)

If individuals need support outside the hours of the service, contact the **Sexual Assault Crisis, Support and Information Line at 1-800-726-2743.**<sup>15</sup>

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<sup>15</sup> <https://publiclegalinfo.com/the-journey-project/>

# Public Legal Information Association of Newfoundland and Labrador (PLIAN)

## Legal information line/Lawyer Referral Service

PLIAN operates a Legal Information Line and Lawyer Referral Service 8:30 AM – 1:30 PM (Monday to Friday) and 6:00 PM – 9:00 PM (Wednesdays only). Through the Legal Information Line, clients can receive general legal information and assistance with navigation of the legal system. As part of the Legal Information Line, PLIAN's Lawyer Referral Service offers clients referrals to participating lawyers. Lawyers who register with this service agree to provide an initial 30-minute consultation at the cost of \$40 (taxes included).

## Community information sessions and school visits

Through these sessions, PLIAN can provide the public with information on particular legal issues. Topics of interest include family law, youth justice issues, will and estates, and other legal topics. PLIAN also aims to educate youth in the province through a variety of methods. Visits to schools enable PLIAN to present legal issues relevant to youth, to encourage students to learn about the law, and increase awareness of careers in the law. Please contact to inquire about a visit to your school.

## Publications

PLIAN regularly produces publications on many areas of the law. PLIAN distributes copies of its publications throughout the province, where supplies allow. We have also translated a number of our publications into French, Innu-aimun, and Inuktitut to make them more accessible to Newfoundlanders and Labradorians.<sup>16</sup>

**Address: Suite 301, 291-293 Water Street, St. John's, NL A1C 1B9**

**Suite 101, 31 Peet Street (Tara Place Building), St. John's, NL A1B 3W8**

**Contact: [info@publiclegalinfo.com](mailto:info@publiclegalinfo.com), [1-888-660-7788](tel:1-888-660-7788),**

**(709)722-2643 Fax: (709)722-0054**

**Hours of Operation: 8:30 AM – 1:30 PM (Monday to Friday)**

**6:00 PM – 9:00 PM (Wednesdays only)**

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<sup>16</sup> <https://publiclegalinfo.com/about-us/>

# Advanced Education and Skills

## Government of Newfoundland and Labrador

### Services for Victims of Violence

They support all residents of Newfoundland and Labrador who have to leave a violent situation. They don't ask people for details of their abuse.

If you are in immediate danger, contact the RNC or RCMP by dialling 911.

You can also call a shelter, Advanced Education, Skills, and Labour or Newfoundland and Labrador Housing Corporation staff any time of day or night by contacting the following numbers:

Advanced Education, Skills and Labour for Western NL Toll Free-1-866-417-4753

- TTY: 1-877-292-4205 or after hours, 1-877-729-7888
- NLHC at 1-833-724-2444 Newfoundland and Labrador Housing Corporation

#### **Emergency Supports for Victims of Violence include:**

- transportation to a shelter/transition house or other safe location
- NLHC may provide accommodations
- personal allowance for the period of time you reside at a shelter (this is based on your financial circumstance and is delivered by the Department of Health and Community Services)

#### **Supports for Victims of Violence in receipt of Income Support benefits may include:**

- continuation of income support benefits based on your financial circumstance
- transportation may be provided to a shelter or some other safe location with a "comfort" allowance
- to move household furniture
- outside the province for safety reasons
- start-up allowance as a contribution towards obtaining furniture, linens, clothing, etc....if it is determined to be unsafe to return home for these items
- services of the regional liaison social worker

For further information, please contact the toll-free number for your region.

Department of Advanced Education, Skills and Labour Western NL

#### **Bay St. George Office**

**29 Carolina Ave. Stephenville, NL A2N**

**3P8Toll-Free: 1-866-417-4753**

**TTY: 1-877-292-4205**

**(For Telecommunication Devices only - used by people who are Deaf, Hard of Hearing or have difficulty with vocal communication)**

# Victim Services NL

Victim Services Newfoundland and Labrador is a free and confidential justice service for victims of crime. Their principles that all victims are treated with courtesy, compassion, and respect. They believe that all victims should suffer as little inconvenience as possible from their involvement with the criminal justice system, and receive prompt and fair redress for the harm they have suffered. The approach is client-centred - tailoring services to meet the needs of each victim.

Services are voluntary. You may decide that you do not require any services. You may like a full range of services. Or you may only want some of the services. The choice is yours.

Every situation is unique, and their services reflect each individual's needs - whether it is deciding to report an incident to the police, guidance through the court process or follow-up after sentencing - they can help you explore your options and provide you with the information, understanding, and support you need.

## Victim Services Can Help With:

- General information about the criminal justice system to help you understand how it works.
- Providing you with information on what is happening with your case.
- Pre-court preparation so you can participate more meaningfully in the court process.
- Help with preparing a Victim Impact Statement, if you wish to complete one.
- Identifying and referring you to specialized community resources if you need them.
- Providing emotional support and short-term counselling as you prepare to go through court.

## Who is eligible for services?

Adult victims of crime, sixteen (16) years of age and over. Priorities for service are victims of violent crimes. Overall the nature of the offence and victim's response will be the determining factors. In some cases where the victim is incapacitated or has died as a result of the crime, the family would be considered the potential client. **Services are available to those who feel they have been victimized regardless of whether a complaint has been made to the police or a charge has been laid.**

## When should I contact Victim Services?

You can call the nearest office anytime after a crime has taken place. It is usually best to contact Victim Services as early as possible. You can contact an office yourself, or you may be referred.

## What services can I expect?

- General information about the criminal justice system to help you understand how it works;
- Updated information on what is happening with your case;
- Pre-court preparation so you can participate more meaningfully in the court process;
- If you wish to complete one, help with preparing a Victim Impact Statement;
- Identifying and referring you to specialized community resources if you need them;
- Providing emotional support and short-term counselling as you deal with your victimization and the court process.

### **Stephenville**

35 Alabama Drive

Tel: (709) 643-6588 / 643-6618

Fax: (709) 643-9231

### **Corner Brook**

84 Mount Bernard Avenue

6th Floor, Sir Richard Squires Building

Tel: (709) 637-2614

Fax: (709) 637-2530

### **Port Saunders**

90 Route 430

The Dobbin Building

Tel: (709) 861-2147 Fax: (709) 861-3302

### **Provincial Office**

4th floor, East Block, Confederation Building

Tel: (709) 729-7970

Fax: (709) 729-2129

Email: [victimservices@gov.nl.ca](mailto:victimservices@gov.nl.ca)

### **St. John's**

3rd Floor, Atlantic Place, Suite 303

Tel: (709) 729-0900

Fax: (709) 729-0053

### **Marystown**

Marystown Public Building

61-69 Ville Marie Drive

Tel: (709) 279-3216

Fax: (709) 279-4256

### **Gander**

2nd Floor, Fraser Mall, 230 Airport Blvd

Tel: (709) 256-1028 / 256-1070

Fax: (709) 256-1024

### **Grand Falls-Windsor**

4th Floor, Provincial Building

3 Cromer Avenue

Tel: (709) 292-4544 / 292-4548 / 292-4508

Fax: (709) 292-4511

### **Clareville**

Clareville Public Building

97 Manitoba Drive, Suite 101

Tel: (709) 466-5808

Fax: (709) 466-4031

### **Carbonear**

Carlyle Bldg., Unit 3

80 Powell Drive

Tel: (709) 945-3020

Fax: (709) 945-3018

### **Happy Valley-Goose Bay**

171 Hamilton River Road

Tel: (709) 896-0446 / 896-3251 / 896-3825

Fax: (709) 896-2230

### **Nain**

Tel: (709) 922-2360

Fax: (709) 922-2238

# Newfoundland and Labrador Housing

## Victims of Violence Policy

If you are living in an abusive situation, and are seeking safe, affordable housing, Newfoundland and Labrador Housing Corporation (NLHC) may be able to assist you. Through our Victims of Violence Policy:

- Assist victims of violence when applying for housing or seeking a transfer within NLHC;
- An applicant may apply for housing if they are in an abusive home situation, seek temporary refuge with friends or relatives, or move to an emergency shelter;
- Applicants are assigned a Social Worker to help them through the process, answer their questions and can refer them to any counselling they may require;
- All applications are kept strictly confidential.

If you need assistance, please contact your local Regional Office:

### **Newfoundland and Labrador Housing**

Address: 58 Oregon Dr,  
Stephenville, NL A2N 2Y1  
Phone: (709) 643-6826  
<https://www.nlhc.nl.ca/about-social-housing/#q-1>

### **Corner Brook and Stephenville**

Jacqueline Carey (Social Worker)  
(709) 639-5224  
(709) 643-6841  
[jmcarey@nlhc.nl.ca](mailto:jmcarey@nlhc.nl.ca)

### **Grand Falls and Gander**

Laura Wellman (Social Worker)  
(709) 256-1009  
(709) 256-1300  
[lmwellman@nlhc.nl.ca](mailto:lmwellman@nlhc.nl.ca)

### **Avalon and Marystown**

Jennifer Tarrant (Social Worker)  
(709) 724-3207  
[jmtarrant@nlhc.nl.ca](mailto:jmtarrant@nlhc.nl.ca)

### **Happy Valley-Goose Bay**

Danette Fox (Social Worker)  
(709) 896-1933  
[drfox@nlhc.nl.ca](mailto:drfox@nlhc.nl.ca)

### **Labrador City**

Elaine Condon (Social Worker)  
(709) 944-7474  
[emcondon@nlhc.nl.ca](mailto:emcondon@nlhc.nl.ca)

# Canadian Mental Health Association NL

## Western Region

### What service does this organization provide?

- Building Capacity by strengthening the capacity of individuals, families, professionals, organizations, and communities to address mental health needs.
- Influencing Policy through the design and implementation of policies and services related to mental health is another way made widespread, meaningful change.
- Providing Services and supports that maintain and improve mental health and community integration, build resilience, and support recovery from mental illness.
- Developing Resources by building the financial and human resources and partnerships required to address mental health needs has been another vital way that CMHA-NL has been able to affect change on both personal and professional levels.

Offer support through contacting us via phone, email or walking in. There is no referral needed. Will refer to other community services that apply to their needs, and provide information regarding various mental health issues/illnesses/disorders. Are not a direct service organization.

They come into a welcoming, non-judgmental, supportive environment and follow an anonymity policy unless there is a disclosure of harm to self or others. A person will be given time to disclose their situation and staff will go through options available to them through programs, services, or connecting them with other agencies that can provide needed services.

People do not need to bring any information with them when they visit the office. They provide any needed materials and information. They embrace the voices of people with mental health issues, promote inclusion and focus on the mental health needs of all age groups.

**Address: 106-108 Carolina Avenue, Stephenville, NL A2N 2S4**

**Contact: 709-643-5553 [tbutler@cmhanl.ca](mailto:tbutler@cmhanl.ca)**

**Hours of Operation: Monday-Friday, 8:30-4:30**

**After Hours Contact Number: 1-877-753-8550**



# Community Education Network for Southwestern Newfoundland

The Community Education Network and Associated Organizations, Community Action Committee Family Resource Program and the Community Youth Network, operate as a collaborative, working together through a community education life-long learning lens to engage stakeholders and provide community-based services and programs based on identified needs.

The Community Education Network and Associations endeavours to provide a welcoming, safe and supportive environment. All our services and programs are open to women experiencing intimate partner violence. Women seeking help who are experiencing violence or in crisis would be referred to appropriate community supports and services.

The Community Education Network staff provide supportive, caring and non-judgemental services and supports. Any individual can expect courteous and confidential services in a warm and welcoming environment.

No information is needed to access services from CEN. However, depending on which program the individual wishes to apply for or which government service they need to access, personal identification may be needed, such as MCP, SIN, or picture ID. When required, the individual may be asked to sign a consent form, which allows staff to contact other service providers on their behalf.

CEN and Associates provide services and programs throughout the Southwestern Region, including Stephenville, Port au Port Peninsula, Bay St. George South, Burgeo, and the Port aux Basques Region. For further information, please visit our website at [www.communityeducationnetwork.ca](http://www.communityeducationnetwork.ca)

## CEN Activities, services, programs and initiatives include:

Community Action Committee Early Years Programs including; Healthy Baby Club prenatal care and postnatal support for expectant mothers and their newborns; Family Resource Programs for young children from birth to six years and their families; Preschool Programs for 3-4-year-old children; parent support programs and workshops for parents/caregivers of young children.

Community Youth Network school and community-based services and programs for youth from 5 to 29 years of age, which support youth and promote engagement, leadership, volunteerism, foster healthy relationships, build social support networks, and assist youth in making the transition from school to careers and employment.

Mental Health and Addictions Youth Outreach Worker - a partnership position between Western Health and the Community Education Network, which provides mental health and addiction outreach services including public awareness and education as well as individual support for youth from 12-29 years of age and their families.

Community Education Network Employment Programs including Transitions to Work to assist individuals from 18 to 50 years of age in making the transition to the workforce; Linkages wage subsidy program for youth from 18 to 29 years of age; and Power Up Employment Program for individuals 25 years of age and over.

Community Education Network Adult Basic Education (Level I) provides adults 19 and over with the opportunity to improve their reading, writing and math skills to assist them in furthering their education or finding or maintaining employment.

Community Education Network (Southwestern Newfoundland Housing Stability Initiative) Housing Support Services, which includes a full-time Housing Support Worker who assists individuals in finding and maintaining suitable housing; and collaborative initiatives with many community partners that address issues related to housing and homelessness.

Violence Prevention Southwest – the Community Education Network serves as the Coordinating Agency for VPSW, a regional committee that promotes public awareness of issues of violence and abuse, provides information and referrals and facilitates numerous violence awareness and prevention initiatives throughout the region.

**Address: L. S. Eddy Memorial Complex, 31-37 Gallant Street**

**P. O. Box 421, Stephenville, NL, A2N 2Z5**

**Contact: 643-5399, 643-4891 (Fax) 643-5490 [bsgcacn@nfld.cet](mailto:bsgcacn@nfld.cet)**

**Hours of Operation: 9:00am-12:00pm, 2:00pm-6:00pm Monday-Friday.**

**Multiple programs operate on different hours, contact for more information.**

# Crown Attorney's Office, Department of Justice and Public Safety

Public Prosecution of Criminal Code and Provincial Offences within the Province of Newfoundland and Labrador.

The Crown Attorney's Office is responsible for the prosecution of Criminal Code and Provincial Statutes within the Province of Newfoundland and Labrador.

The role of the Crown Attorney concerning women experiencing family violence would be to assist in preparing the victim/witness for their appearance in the Provincial and Supreme Court system, which would involve court preparation for victims/witnesses as facilitated through Victim Services or the investigating agency, the RCMP or the RNC. In addition to assistance with court preparation, the person can expect to be briefed on the status of their impending court file and to be provided with an opportunity to ask questions about the Court process itself.

The Crown Attorney's Office follows the policies and directives as set out in the Public Prosecutions Guide Book. The Crown Attorney's office is not responsible for directing or completing investigations with respect to charges before the Courts.

## Provincial Court Locations

### **Provincial Courts**

Clarenville 709-466-2635

Corner Brook 709-637-2395

Gander 709-256-1100

Grand Bank 709-832-1450

Grand Falls-Windsor 709-292-4212

Happy Valley-Goose Bay 709-896-2404

Harbour Grace 709-596-6141

Placentia 709-227-2002

Springdale 709-673-5050

Stephenville 709-643-2966

St. John's 709-729-2065

Wabush 709-282-6617

### **Unified Family Court**

St. John's 709729-2258

### **Family Violence Intervention Court**

Stephenville 643-6588

St. John's 729-0900

# John Howard Society

## Newfoundland Offices

The John Howard Society is a voluntary, non-profit agency that provides counselling, residential, employment and related services to adult and youth ex-offenders. Our provincial organization delivers best-practice services to pro-socially integrate persons at the end of their sentence and prevent people from coming into conflict with the law in the first place.<sup>17</sup>

Residential Services: Howard House, West-Bridge House, Home for Youth, Loretta Bartlett Home for Youth, Garrison Place.

Employment / Training: Employment Programs, C-STEP Program, Youth Services Program, Record Suspension.

Counselling Services: C-STEP Program, Learning Resources Program (LRP), Community Based Intervention Program (CBIP), Youth Services Program, Seeking Safety.

Prison Services: Counselling Services, Annual Family Prison Visit, 1 2 1 Prison Visitation Program, Prison Library Program

Other Services: Public Education and Advocacy, Annual Children's Christmas Party

### Stephenville Office

**Address: 141-147 Main Street, Suite 8, Stephenville, NL**

**Contact: 709-643-9472 (Fax) 709-643-9160**

### Corner Brook Office

**Address: 278 Curling Street, Corner Brook, NL, A2H 3J7**

**Contact: 709-785-7656 Fax: 709-785-2927**

### JHSNL Provincial Headquarters

**Address: 342 Pennywell Road, St. John's, NL, A1E 1V9**

**Contact: 709-726-5500 Fax: 709-726-5509**

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<sup>17</sup> <http://johnhowardnl.ca/services/>

# Supporting Community Organizations

## **Housing Support Worker**

Michelle Power  
643-4219 (P) 643-5490 (F)  
cen.housing@gmail.com

## **Adult Basic Education ABE**

Danielle Jeddore  
643-4495 (P) 643-5490 (F)  
cen.adultbasiceducation@gmail.com

## **ABE e-Learning, Northern Peninsula**

Bonnie Ryan  
225-5598  
bonnie\_ryan2@hotmail.com

## **Youth Outreach Worker**

643-4595 (P) 643-5490 (F)

## **Employment Programs Coordinator**

Brandon Hynes  
643-2247 (P) 649-7818 (C)  
bhynes.ttw@gmail.com

## **Newfoundland and Labrador Housing**

Address: 58 Oregon Dr,  
Stephenville, NL A2N 2Y1  
Phone: (709) 643-6826  
<https://www.nlhc.nl.ca/about-social-housing/#q-1>

## **Community Action Committee HBC/FRC**

Patti Spencer  
643-5399 (P)  
pspencer.cac@gmail.com

## **Youth Engagement Coordinator, Stephenville**

Vanessa Lee  
643-9672 (P) 649-0271 (C)  
vanessaleecis@gmail.com

## **Youth Engagement Coordinator, Burgeo & Area**

Valene Roach  
886-1555 (P)  
burgeocyn@gmail.com

## **Youth Engagement Coordinator, Piccadilly**

Mary Barter  
642-5519 (P)  
mbarter.cen@gmail.com

## **Youth Engagement Coordinator, Bay St. George South**

Velvet Madore  
647-3381 (P) 645-2230  
bsgsouth.cyn@gmail.com

## **Stephenville Community Food Bank**

Open every Friday  
Address: 55 Hillview Avenue (Church)  
Stephenville, NL  
Phone: (709) 643-3257

# Reference Page

Native Women's Association of Canada (2019) *National Inquiry into Missing and Murdered Indigenous Women and Girls*. <https://www.nwac.ca/national-inquiry-mmiwg/understanding-mmiwg/>

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<https://court.nl.ca/provincial/courts/epo/makeanapplication.html>

Provincial Court of Newfoundland and Labrador (2019) *Application For Emergency Protection Order*.  
<https://court.nl.ca/provincial/forms/epo/form002f.pdf>

Willow House Domestic Violence Shelter (2019) <http://www.willowhousenl.com/we-offer/>

Public Legal Information Association of NL (2019) *The Journey Project*  
<https://publiclegalinfo.com/the-journey-project/>

Public Legal Information Association of NL (2019) <https://publiclegalinfo.com/about-us/>

John Howard Society of Newfoundland and Labrador (2019) <http://johnhowardnl.ca/services/>

# At a Glance Resource Page

## **Newfoundland Mental Health Crisis line**

Available 24 hours a day, 7 days a week  
1-888-737-2560

## **First Nations & Inuit**

### **Hope for Wellness Help Line**

Available 24 hours a day, 7 days a week  
1-855-242-3310

## **Sexual Assault Crisis Hotline**

Available 24 hours a day, 7 days a week  
1-888-737-4668

## **Children's Help Phone**

Available 24 hours a day, 7 days a week  
1-800-668-6868

## **Crisis Text Line**

powered by Kids Help Phone services

Need help now?

Text: CONNECT to 686868

## **Department of Advanced Education and Skills**

Services for Victims of Violence

Stephenville 1-888-773-9311

## **The Journey Project**

[support@journeyprojectnl.com](mailto:support@journeyprojectnl.com)

1-833-722-2805

## **Mental Health and Addictions & Sexual Community Services**

Monday-Friday 8:30 am-4:30

Stephenville 709-643-8740

Corner Brook 709-634-4506

## **Victim Services**

Stephenville 709-643-6588, 709-643-6618

Corner Brook 709-637-2614

## **Bay St. George Status of Women Centre**

Stephenville 709-643-4444

## **Willow House**

Corner Brook & surrounding Area

709-634-4198

1-866-634-4198

## **CHANNAL Warm Line**

Stephenville 709-643-4361

Available 11:00am – 11:00pm

1-855-753-2560

## **Public Legal Information Association of NL**

(PLIAN) St. John's 709-722-2643

1-888-660-7788

## **To report a crime and in an emergency, please call **911** or:**

RCMP Stephenville 709-643-2118

RCMP Corner Brook 709-637-4433

RNC Corner Brook 709-637-4100



Status of Women  
Canada

Condition féminine  
Canada



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BUILDING UNDERSTANDING



STRENGTHENING LIVES